

Client Portal Walkthrough

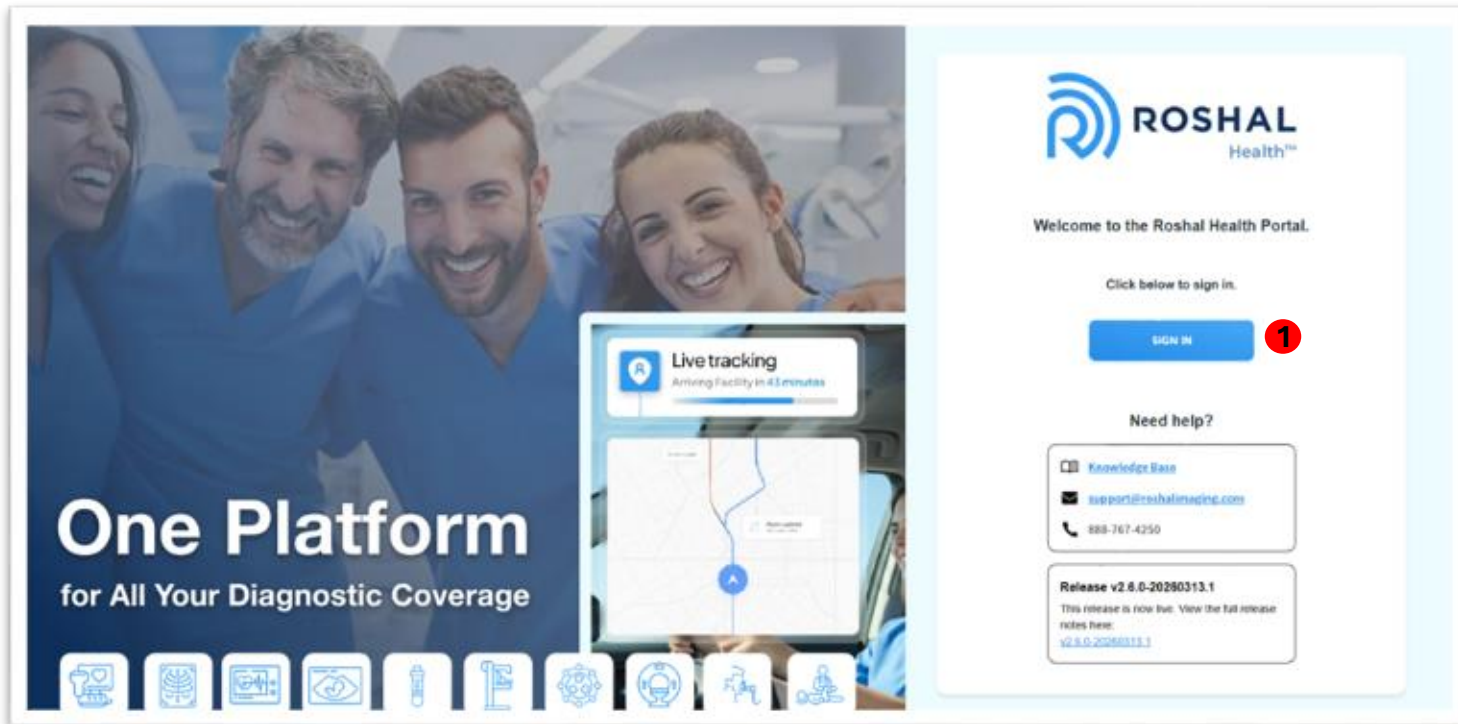
Date: 6/12/26

Sign In



1. Sign In

- 1 • Visit the Client Portal website and click **Sign In**
 - <https://portal.roshalimaging.com>
- 2 • Enter your email address and password (provided by Roshal)

A screenshot of the Roshal Health sign-in form. It features the Roshal Health logo at the top (marked with a yellow '2'), followed by the text 'Please log in to continue to the Roshal Portal.' Below this are two input fields: 'Email address*' and 'Password (case-sensitive)*' with an eye icon for toggling visibility. At the bottom is a large blue 'Continue' button.

Order Home



2. Order Home

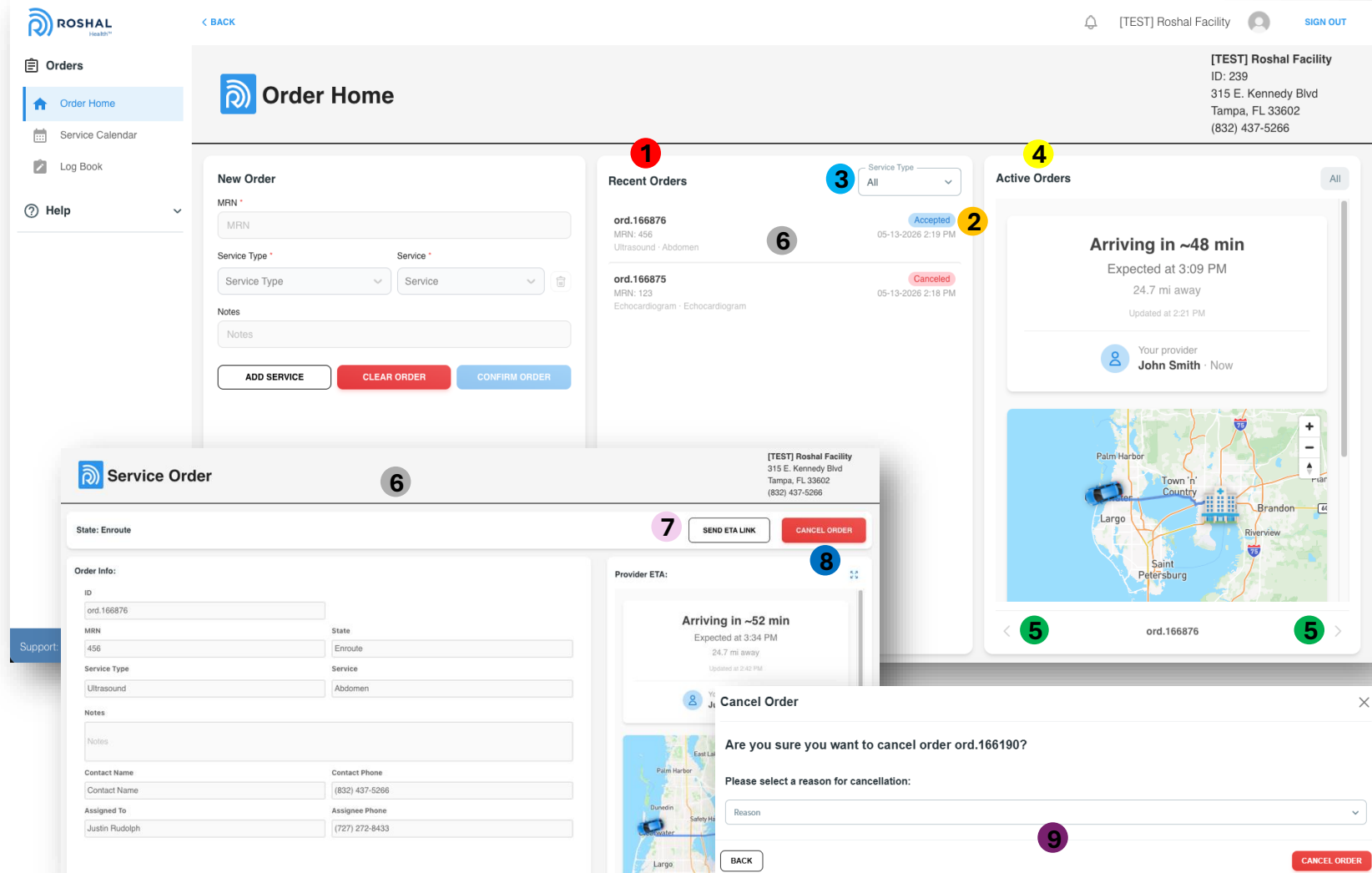
- 1 • To place an order for a specific service, navigate to the **Order Home** tab on your left side menu
- 2 • Enter in the necessary information
 - **MRN**
 - **Service Type** (Ultrasound, ECHO, etc)
 - **Service** (Service related to service type)
 - Any additional **Notes**
- 3 • Click **Add Service** to add additional services to your order
- 4 • Click **Clear Order** to erase the information you entered
- 5 • Click **Confirm Order** to place it
- 6 • **Confirm** order details and add in a **Contact Name**
- 7 • Click **Submit Order**
- 8 • Once the order is **successfully** placed a popup will confirm this

The screenshot displays the Roshal Health 'Order Home' interface. On the left, a sidebar menu contains 'Orders', 'Order Home' (highlighted with a red circle 1), 'Service Calendar', 'Log Book', and 'Help'. The main content area is titled 'Order Home' and features a 'New Order' form with fields for MRN (circled in yellow with a 2), Service Type (dropdown), Service (dropdown), and Notes. Below these fields are three buttons: 'ADD SERVICE' (circled in blue with a 3), 'CLEAR ORDER' (circled in yellow with a 4), and 'CONFIRM ORDER' (circled in green with a 5). To the right of the form are sections for 'Recent Orders' and 'Active Orders', both showing 'No orders today' and 'No active orders' respectively. A 'Confirm Order' modal is open in the foreground, displaying facility details for '[TEST] Roshal Facility' (ID: 239, 315 E. Kennedy Blvd, Tampa, FL 33602) and MRN 123. It includes a 'SERVICE SUMMARY' for 'Echocardiogram: Echocardiogram' and fields for 'Contact Name' (circled in grey with a 6) and 'Contact Phone' (pre-filled with '(832) 437-5266'). At the bottom of the modal are 'CANCEL' and 'SUBMIT ORDER' buttons (circled in pink with a 7). A final 'Order Submitted!' popup is shown on the right, featuring a green checkmark icon (circled in blue with an 8), the text 'Your order has been successfully submitted to Roshal. A specialist will be dispatched to your location.', and an 'OK' button.

Recent Orders & Active Orders

3. Recent Orders & Active Orders

- 1 • **Recent Orders** show orders placed within the last 24 hours, orders still in progress, or any scheduled/upcoming orders
- 2 • View the **Status** of the order
- 3 • Users have the option to **Filter** orders by **Service Type**
- 4 • **Active Orders** show currently active orders along with the providers **ETA** in relation to the order placed
- 5 • Switch between orders by using the **arrows** at the bottom of the view
- 6 • Click inside of a **Recent Order** to view more details
- 7 • **Send ETA Link** allows you to enter any phone number and send the ETA tracking link to that person
- 8 • **Cancel** the order here if needed
- 9 • Provide a **Reason**



The screenshot displays the Roshal Health web application interface. At the top, the Roshal Health logo is visible on the right, and the user is logged in as "[TEST] Roshal Facility" with a "SIGN OUT" link. The main navigation sidebar on the left includes links for "Orders", "Order Home", "Service Calendar", "Log Book", and "Help". The "Order Home" section is active, showing a "New Order" form and a "Recent Orders" list. The "Recent Orders" list contains two entries: "ord.166876" (Accepted) and "ord.166875" (Canceled). The "Active Orders" section shows an order arriving in ~48 min. A "Service Order" modal is open, displaying details for "ord.166876", including MRN, Service Type, and a map. A "Cancel Order" dialog is also visible, asking for a reason for cancellation.

- 1 • To view all your upcoming/scheduled orders, navigate to the **Service Calendar**, tab on your left side menu
- 2 • Click **Today** to navigate you back to the current day
- 3 • Click **Back** or **Next** to switch months
- 4 • Click **Month** to view the monthly calendar layout
- 5 • Click inside an order to to view more order details
- 6 • Click **Agenda** to view the agenda layout

Today Back Next			04/13/2026 – 05/13/2026		6	Month Agenda					
Date	Time	Event									
Thu Apr 16	9:00 am	9 AM - Remote ord.166758									
	9:00 am	9 AM - Remote ord.166759									
Fri Apr 17	9:00 am	9 AM - On-site ord.166761									
	9:00 am	9 AM - On-site ord.166765									
	10:00 am	10 AM - Remote ord.166766									
Thu Apr 23	4:00 pm	4 PM - Remote ord.166796									

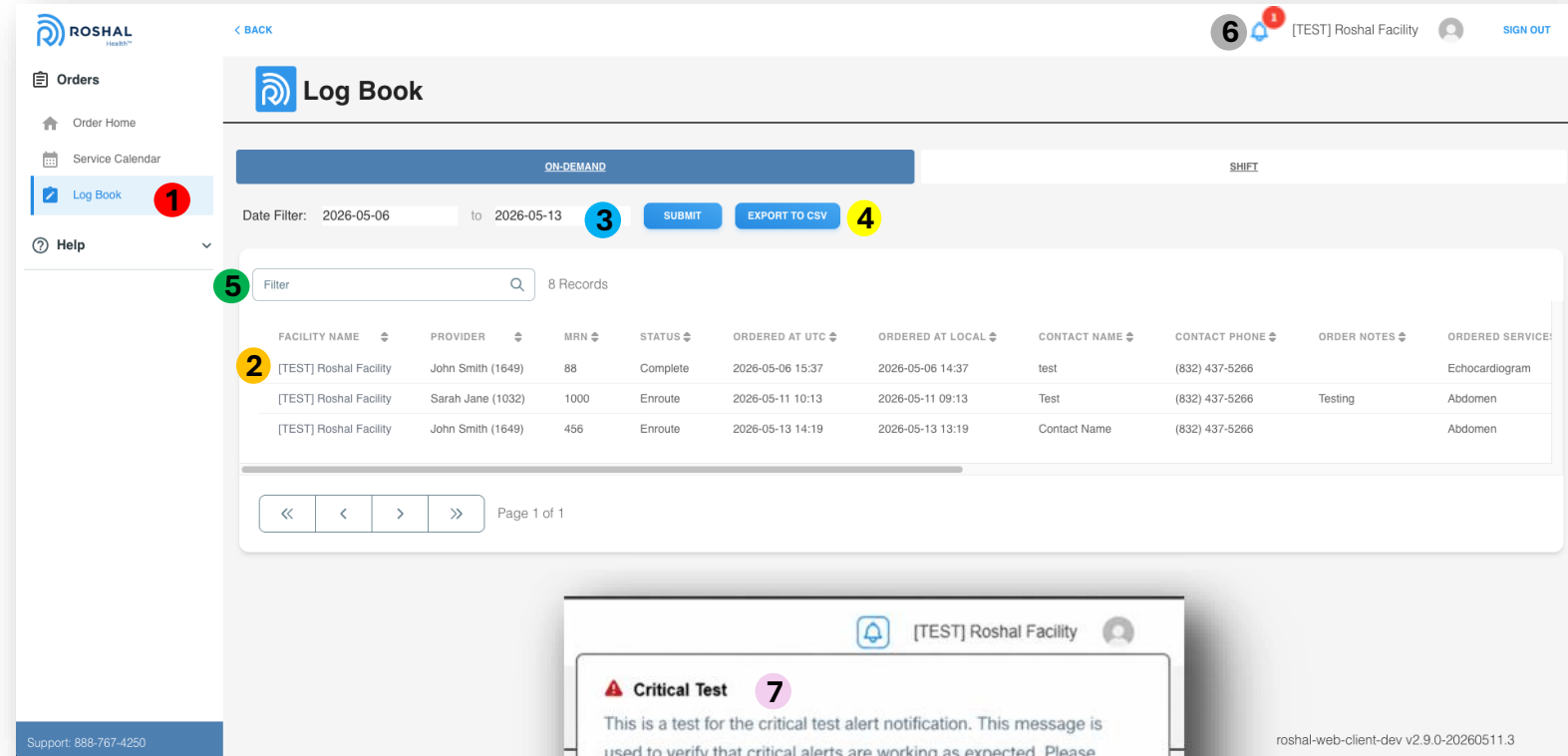
Log Book

5. Log Book

- 1 • To view all your past placed orders and their pertaining information, navigate to the **Log Book**, tab on your left side menu
- 2 • View order information - **Provider**, **MRN**, **Order Date**, etc
- 3 • Select the **Date Filter** to view past orders in a certain date range, then click **submit**
- 4 • **Export** your past orders to a **CSV File**
- 5 • **Filter Search** to find specific orders

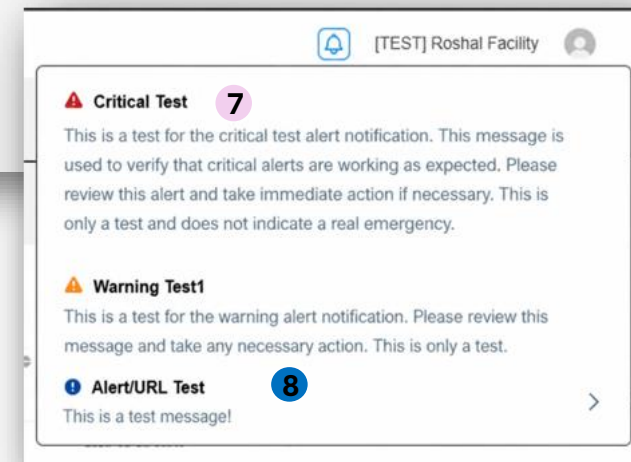
5. Notifications

- 6 • To view **system notifications** and alerts click on the **bell icon** in the top right corner
- 7 • From here you can view your **system notifications**
 - **Critical Alerts**
 - **Warnings**
 - **Informational**
- 8 • If a notification has an **arrow** on the right, it can be clicked on and will navigate you to the **URL** attached



The screenshot shows the Roshal Health web application interface. On the left is a sidebar menu with 'Orders' selected, containing 'Order Home', 'Service Calendar', and 'Log Book' (marked with a red circle 1). The main area is titled 'Log Book' and has a 'ON-DEMAND' tab. It includes a 'Date Filter' (marked with a blue circle 3) set to '2026-05-06 to 2026-05-13', a 'SUBMIT' button, and an 'EXPORT TO CSV' button (marked with a yellow circle 4). Below the filter is a search bar (marked with a green circle 5) and a table of 8 records. The table has columns: FACILITY NAME, PROVIDER, MRN, STATUS, ORDERED AT UTC, ORDERED AT LOCAL, CONTACT NAME, CONTACT PHONE, ORDER NOTES, and ORDERED SERVICE. The first three rows are highlighted with a yellow circle 2. At the bottom right, there is a notification bell icon (marked with a grey circle 6) and a user profile icon. The footer shows 'Support: 888-767-4250' and 'roshal-web-client-dev v2.9.0-20260511.3'.

FACILITY NAME	PROVIDER	MRN	STATUS	ORDERED AT UTC	ORDERED AT LOCAL	CONTACT NAME	CONTACT PHONE	ORDER NOTES	ORDERED SERVICE
[TEST] Roshal Facility	John Smith (1649)	88	Complete	2026-05-06 15:37	2026-05-06 14:37	test	(832) 437-5266		Echocardiogram
[TEST] Roshal Facility	Sarah Jane (1032)	1000	Enroute	2026-05-11 10:13	2026-05-11 09:13	Test	(832) 437-5266	Testing	Abdomen
[TEST] Roshal Facility	John Smith (1649)	456	Enroute	2026-05-13 14:19	2026-05-13 13:19	Contact Name	(832) 437-5266		Abdomen



The screenshot shows the 'Notifications' section of the Roshal Health web application. It features a header with a bell icon and '[TEST] Roshal Facility'. The main content area displays three types of notifications: 'Critical Test' (marked with a red circle 7), 'Warning Test1', and 'Alert/URL Test' (marked with a blue circle 8). Each notification includes a description of the test and a right-pointing arrow. The footer shows 'roshal-web-client-dev v2.9.0-20260511.3'.

Critical Test

This is a test for the critical test alert notification. This message is used to verify that critical alerts are working as expected. Please review this alert and take immediate action if necessary. This is only a test and does not indicate a real emergency.

Warning Test1

This is a test for the warning alert notification. Please review this message and take any necessary action. This is only a test.

Alert/URL Test

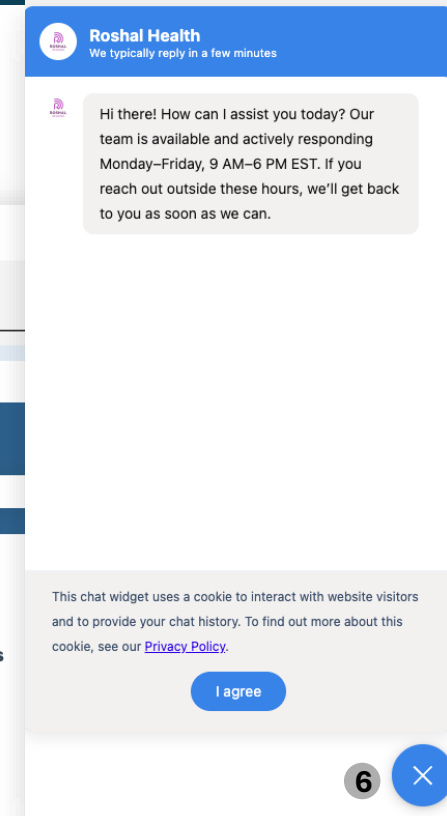
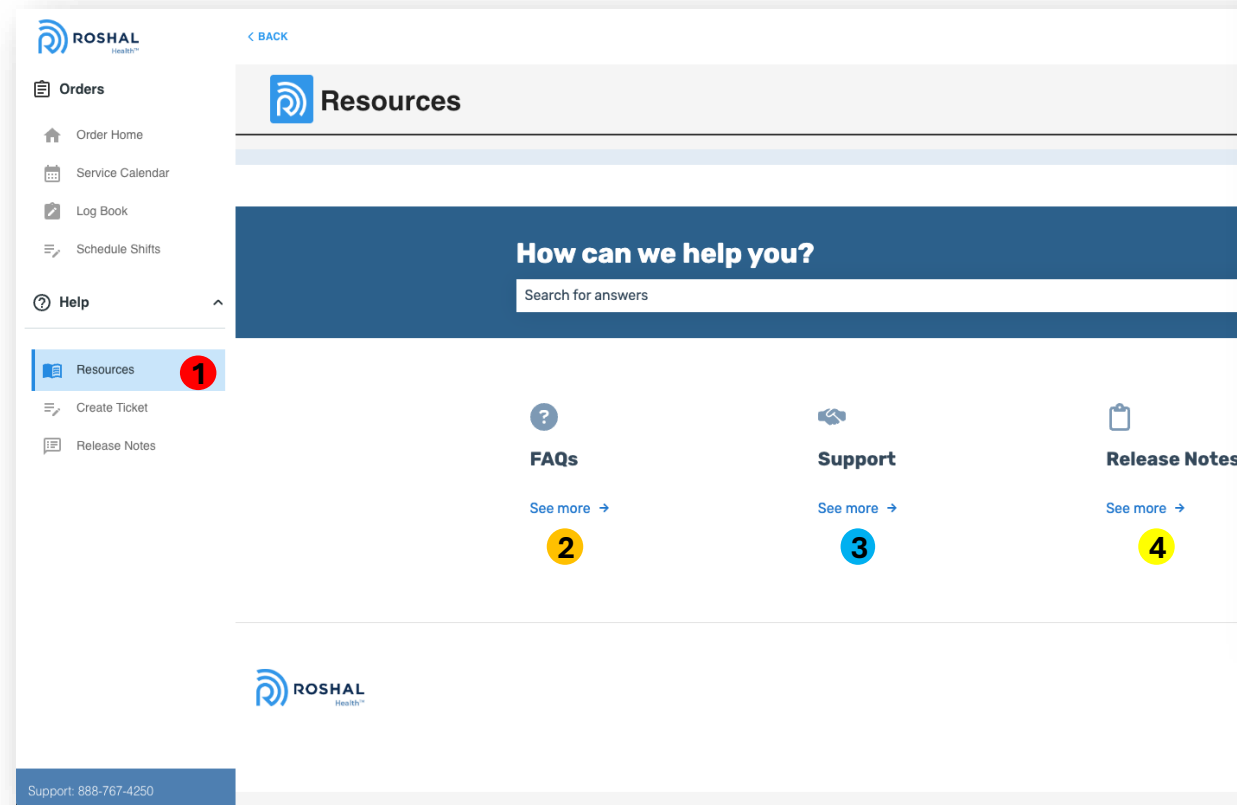
This is a test message!

Resources



6. Resources

- 1 • Select the **Resources** option on the left menu
- 2 • Select **FAQ** option for frequently asked questions relating to the Client Portal utilization
- 3 • Select **Support** option to assist with troubleshooting any issues that are being experienced
- 4 • Select **Release Notes** option to review all enhancement and updates to the Client Portal
- 5 • Select the **Text bubble** located at the bottom right side of the client portal screen to **chat live** with our Support Team.
 - If not visible, please refresh
- 6 • Select the **Blue X** to close and exit the live chat room



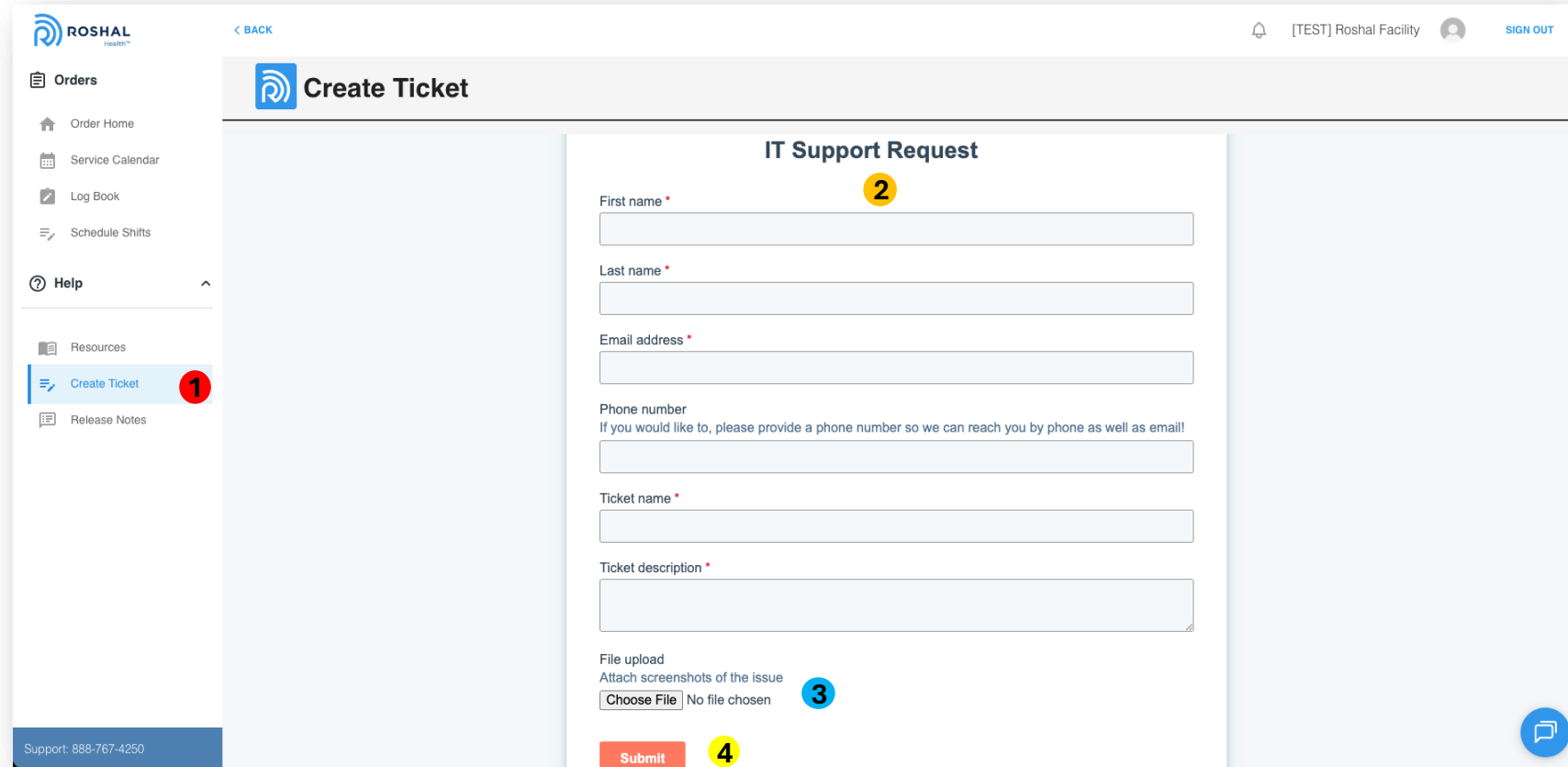
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Create Ticket

7. Create Ticket

- 1 • Select **Create Ticket** to open a Support Ticket with the Roshal Support Team
- 2 • Fill in First/Last Name, your email address and phone number where you may be reached.
 - Name the ticket for your reference
 - Provide a brief description of the issue/reason the ticket is being created
- 3 • **Upload** any file to provide more information relating to the ticket – Only if applicable.
- 4 • Select the **Submit** option to send your ticket to the Support team.
 - An email confirmation will be sent to the email address provided as well as updates to the ticket.



ROSHAL Health™

< BACK

[TEST] Roshal Facility SIGN OUT

Orders

- Order Home
- Service Calendar
- Log Book
- Schedule Shifts

Help

Resources

- Create Ticket 1
- Release Notes

Create Ticket

IT Support Request

First name * 2

Last name *

Email address *

Phone number
If you would like to, please provide a phone number so we can reach you by phone as well as email!

Ticket name *

Ticket description *

File upload
Attach screenshots of the issue

Choose File No file chosen 3

Submit 4

Support: 888-767-4250

Release Notes



8. Release Notes

- 1 • Select **Release Notes** option to review all enhancement and updates to the Client Portal

A screenshot of the Roshal Health Client Portal. The page is titled 'Release Notes' and features a sidebar with navigation options: Orders, Order Home, Service Calendar, Log Book, Schedule Shifts, Help, Resources, Create Ticket, and Release Notes (highlighted with a red circle and the number 1). The main content area has a search bar and a list of release notes for various versions of the Client Portal, ranging from 2.5.0 to 2.9.0. The footer includes the Roshal Health logo, support contact information (888-767-4250), and social media links for Facebook, Instagram, LinkedIn, and a chat icon. The copyright notice is 'Copyright © 2025, Roshal Health'.



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