

Client Portal Walkthrough

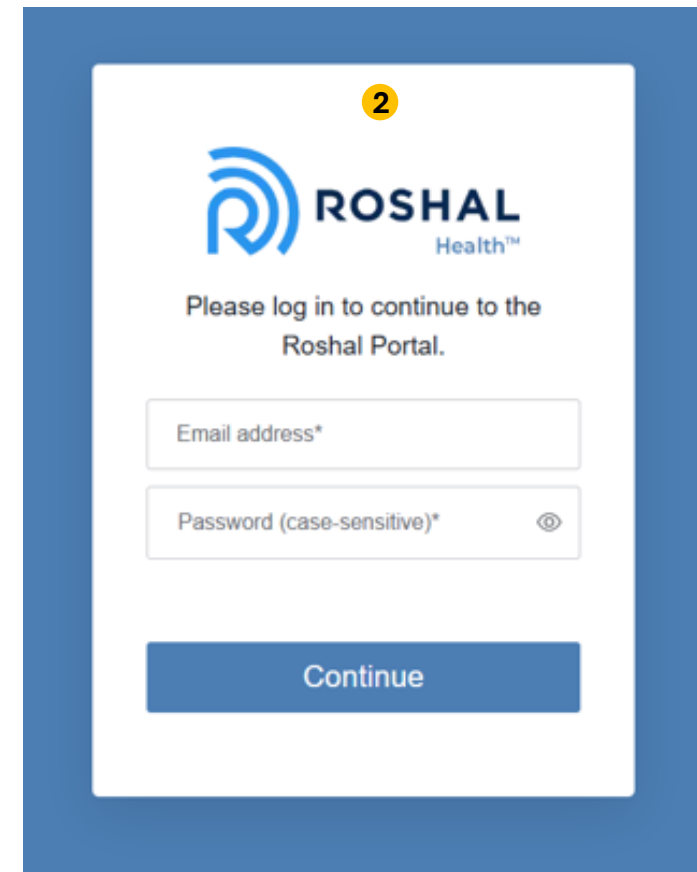
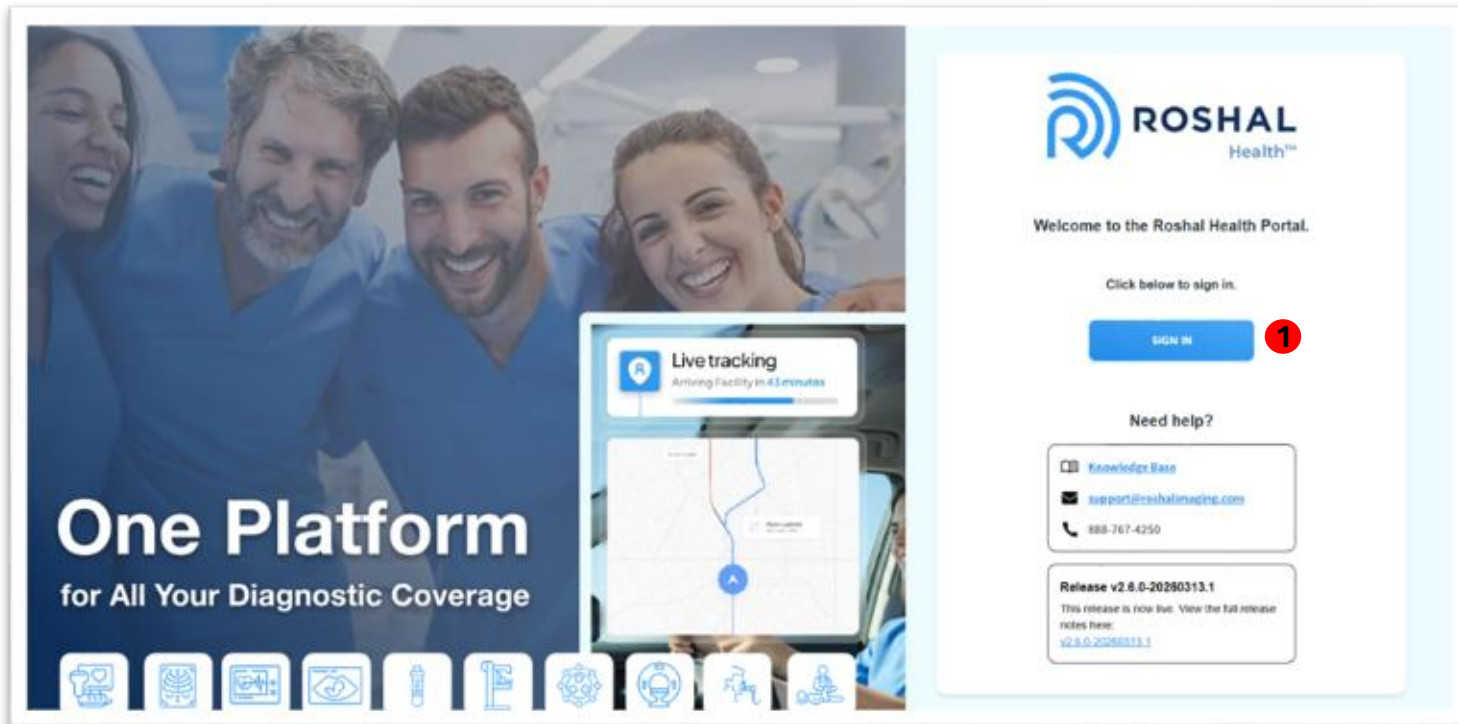
5/13/2026

Sign In



1. Sign In

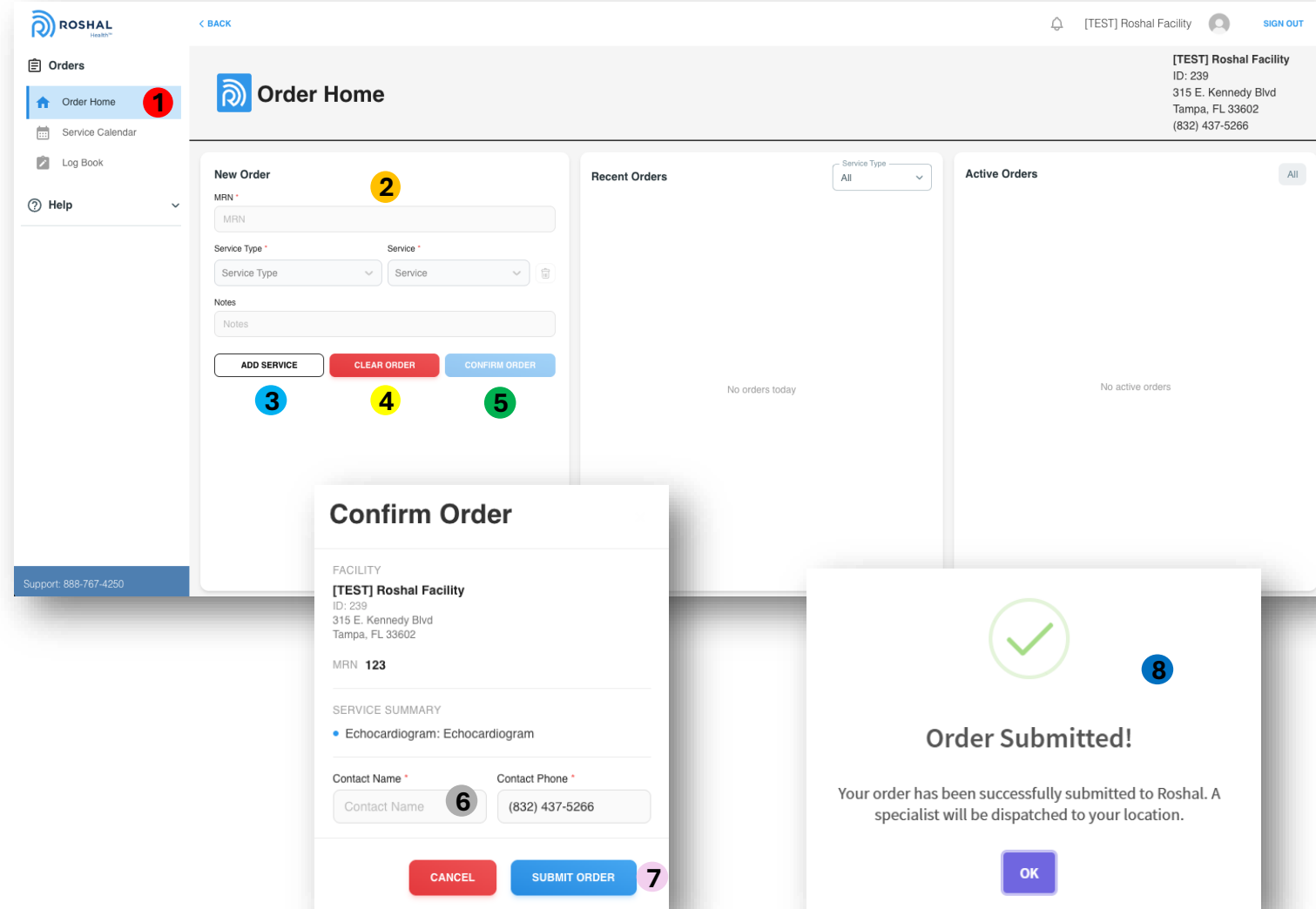
- 1 • Visit the Client Portal website and click **Sign In**
 - <https://portal.roshalimaging.com>
- 2 • Enter your email address and password (provided by Roshal)



Order Home

2. Order Home

- 1 • To place an order for a specific service, navigate to the **Order Home** tab on your left side menu
- 2 • Enter in the necessary information
 - **MRN**
 - **Service Type** (Ultrasound, ECHO, etc)
 - **Service** (Service related to service type)
 - Any additional **Notes**
- 3 • Click **Add Service** to add additional services to your order
- 4 • Click **Clear Order** to erase the information you entered
- 5 • Click **Confirm Order** to place it
- 6 • **Confirm** order details and add in a **Contact Name**
- 7 • Click **Submit Order**
- 8 • Once the order is **successfully** placed a popup will confirm this

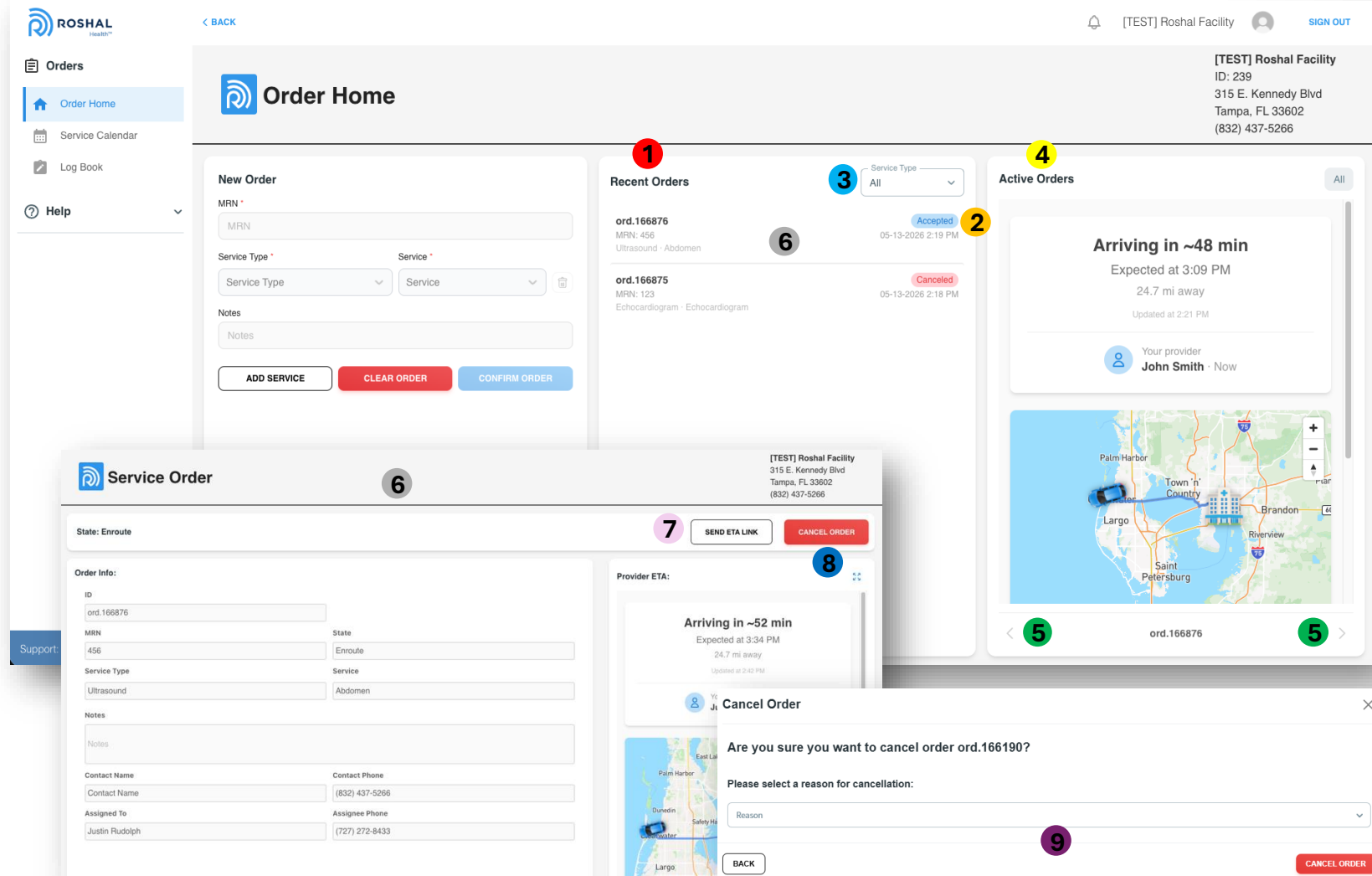


The screenshot displays the Roshal Health 'Order Home' interface. On the left, a navigation menu includes 'Orders', 'Order Home' (highlighted with a red circle 1), 'Service Calendar', 'Log Book', and 'Help'. The main content area is titled 'Order Home' and features a 'New Order' form with fields for MRN (with a yellow circle 2), Service Type, Service, and Notes. Below the form are buttons for 'ADD SERVICE' (blue circle 3), 'CLEAR ORDER' (red circle 4), and 'CONFIRM ORDER' (blue circle 5). To the right, there are sections for 'Recent Orders' and 'Active Orders', both currently empty. A 'Confirm Order' popup is overlaid, showing facility details for '[TEST] Roshal Facility' and MRN 123. It includes a 'SERVICE SUMMARY' for 'Echocardiogram: Echocardiogram' and input fields for 'Contact Name' (with a grey circle 6) and 'Contact Phone' (pre-filled with '(832) 437-5266'). At the bottom of the popup are 'CANCEL' and 'SUBMIT ORDER' (with a pink circle 7) buttons. A final 'Order Submitted!' popup (with a blue circle 8) shows a green checkmark and the message: 'Your order has been successfully submitted to Roshal. A specialist will be dispatched to your location.' with an 'OK' button.

Recent Orders & Active Orders

3. Recent Orders & Active Orders

- 1 • **Recent Orders** show orders placed within the last 24 hours, orders still in progress, or any scheduled/upcoming orders
- 2 • View the **Status** of the order
- 3 • Users have the option to **Filter** orders by **Service Type**
- 4 • **Active Orders** show currently active orders along with the providers **ETA** in relation to the order placed
- 5 • Switch between orders by using the **arrows** at the bottom of the view
- 6 • Click inside of a **Recent Order** to view more details
- 7 • **Send ETA Link** allows you to enter any phone number and send the ETA tracking link to that person
- 8 • **Cancel** the order here if needed
- 9 • Provide a **Reason**

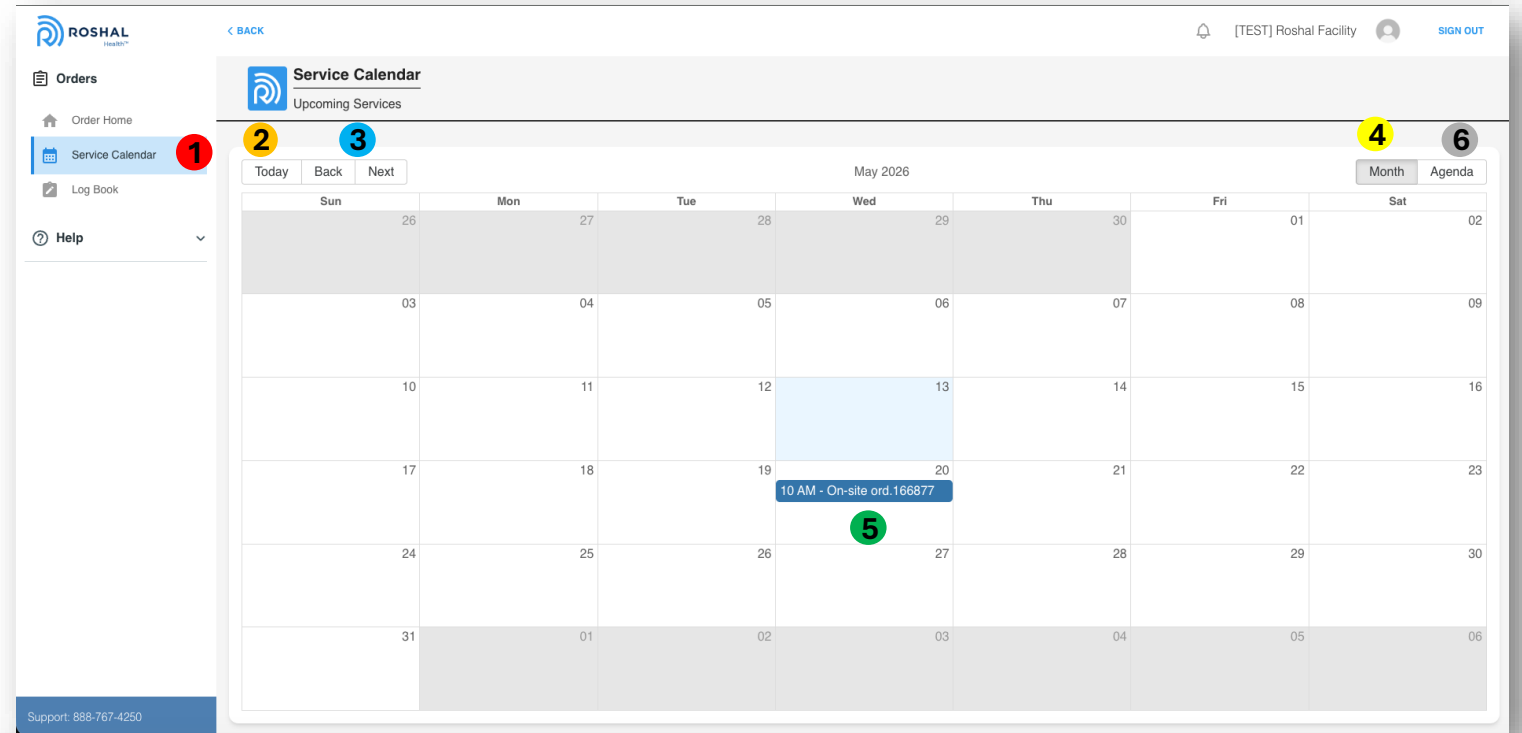


The screenshot displays the ROSHAL Health interface. At the top right, the user is logged in as [TEST] Roshal Facility. The main content area is titled 'Order Home' and features a sidebar with navigation options: Orders, Order Home, Service Calendar, Log Book, and Help. The 'Recent Orders' section shows two orders: 'ord.166876' (Ultrasound - Abdomen, Accepted) and 'ord.166875' (Echocardiogram - Echocardiogram, Canceled). The 'Active Orders' section shows an order 'ord.166876' with an ETA of 'Arriving in ~48 min' and a provider 'John Smith'. A 'Service Order' modal is open for 'ord.166876', showing details like 'State: Enroute', 'MRN: 456', 'Service Type: Ultrasound', and 'Service: Abdomen'. It includes fields for 'Contact Name', 'Contact Phone', 'Assigned To', and 'Assignee Phone'. A 'Send ETA Link' button is visible. A 'Cancel Order' dialog is also open, asking 'Are you sure you want to cancel order ord.166190?' and providing a 'Reason' dropdown menu.

Service Calendar

4. Service Calendar

- 1 • To view all your upcoming/scheduled orders, navigate to the **Service Calendar**, tab on your left side menu
- 2 • Click **Today** to navigate you back to the current day
- 3 • Click **Back** or **Next** to switch months
- 4 • Click **Month** to view the monthly calendar layout
- 5 • Click **inside an order** to view more order details
- 6 • Click **Agenda** to view the agenda layout



ROSHAL Health™

< BACK

[TEST] Roshal Facility

SIGN OUT

Orders

Order Home

Service Calendar

Log Book

Help

Service Calendar

Upcoming Services

Today Back Next

May 2026

Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20 10 AM - On-site ord.166877	21	22	23
24	25	26	27	28	29	30
31	01	02	03	04	05	06

Support: 888-767-4260

Today Back Next

04/13/2026 – 05/13/2026

Month Agenda

Date	Time	Event
Thu Apr 16	9:00 am	9 AM - Remote ord.166758
	9:00 am	9 AM - Remote ord.166759
Fri Apr 17	9:00 am	9 AM - On-site ord.166761
	9:00 am	9 AM - On-site ord.166765
	10:00 am	10 AM - Remote ord.166766
Thu Apr 23	4:00 pm	4 PM - Remote ord.166796

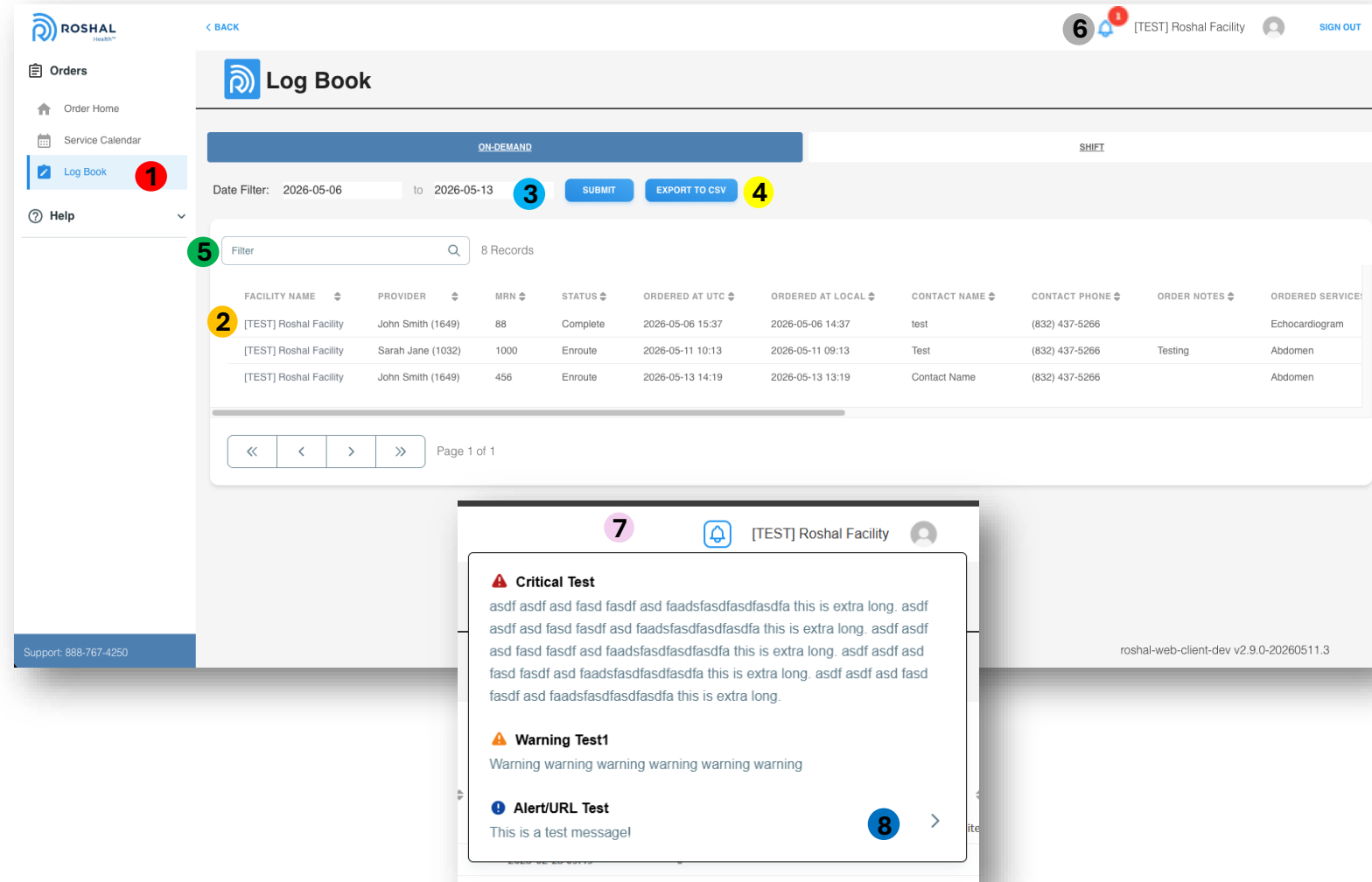
Log Book

5. Log Book

- 1 • To view all your past placed orders and their pertaining information, navigate to the **Log Book**, tab on your left side menu
- 2 • View order information - **Provider, MRN, Order Date**, etc
- 3 • Select the **Date Filter** to view past orders in a certain date range, then click **submit**
- 4 • **Export** your past orders to a **CSV File**
- 5 • **Filter Search** to find specific orders

5. Notifications

- 6 • To view **system notifications** and alerts click on the **bell icon** in the top right corner
- 7 • From here you can view your **system notifications**
 - **Critical Alerts**
 - **Warnings**
 - **Informational**
- 8 • If a notification has an **arrow** on the right, it can be clicked on and will navigate you to the **URL** attached



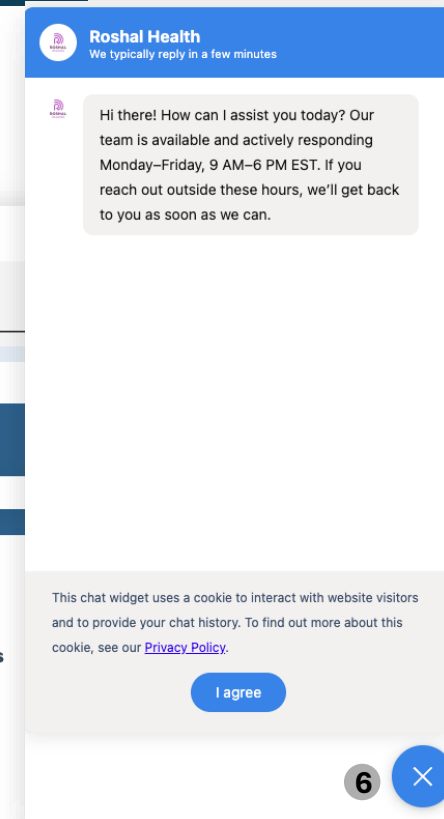
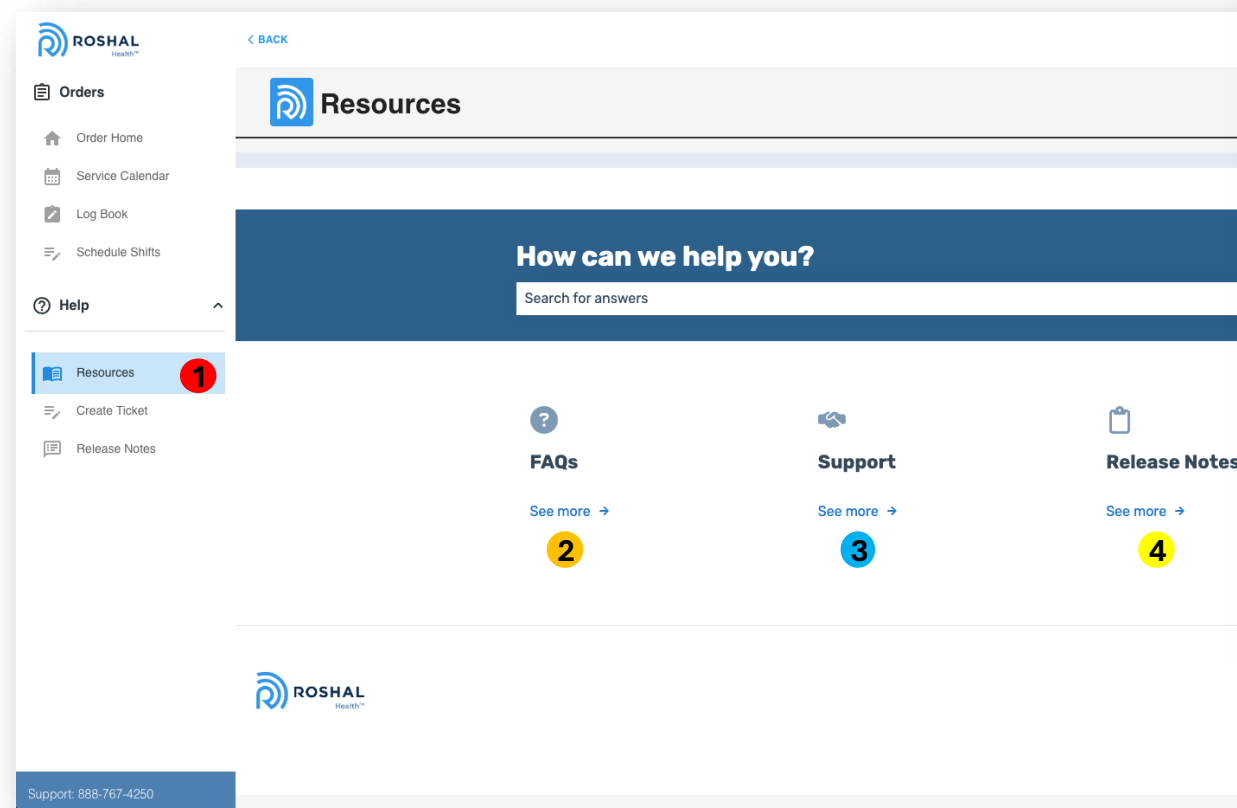
The screenshot shows the Roshal Health web application interface. The left sidebar contains navigation options: Orders, Order Home, Service Calendar, Log Book (highlighted with a red circle 1), and Help. The main content area is titled 'Log Book' and features a date filter (2026-05-06 to 2026-05-13, highlighted with a blue circle 3), 'SUBMIT' and 'EXPORT TO CSV' buttons (4), and a search filter (5). A table displays 8 records with columns for Facility Name, Provider, MRN, Status, Ordered At UTC, Ordered At Local, Contact Name, Contact Phone, Order Notes, and Ordered Service. A notification panel (7) is overlaid on the bottom right, showing three types of alerts: Critical Test, Warning Test1, and Alert/URL Test (8). The bottom of the page includes a support number (888-767-4250) and a version string (roshal-web-client-dev v2.9.0-20260511.3).

FACILITY NAME	PROVIDER	MRN	STATUS	ORDERED AT UTC	ORDERED AT LOCAL	CONTACT NAME	CONTACT PHONE	ORDER NOTES	ORDERED SERVICE
[TEST] Roshal Facility	John Smith (1649)	88	Complete	2026-05-06 15:37	2026-05-06 14:37	test	(832) 437-5266		Echocardiogram
[TEST] Roshal Facility	Sarah Jane (1032)	1000	Enroute	2026-05-11 10:13	2026-05-11 09:13	Test	(832) 437-5266	Testing	Abdomen
[TEST] Roshal Facility	John Smith (1649)	456	Enroute	2026-05-13 14:19	2026-05-13 13:19	Contact Name	(832) 437-5266		Abdomen

Resources

6. Resources

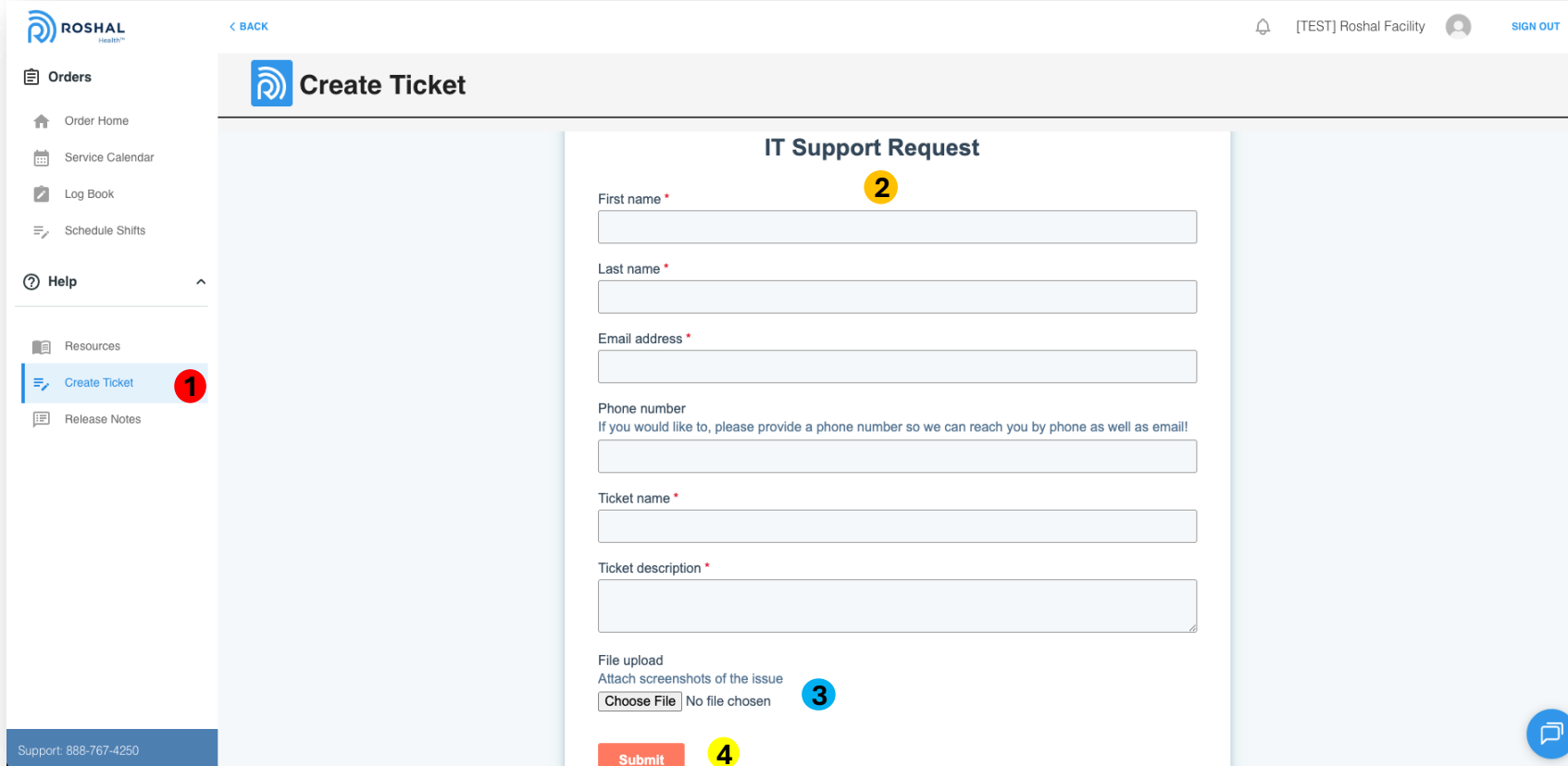
- 1 • Select the **Resources** option on the left menu
- 2 • Select **FAQ** option for frequently asked questions relating to the Client Portal utilization
- 3 • Select **Support** option to assist with troubleshooting any issues that are being experienced
- 4 • Select **Release Notes** option to review all enhancement and updates to the Client Portal
- 5 • Select the **Text bubble** located at the bottom right side of the client portal screen to **chat live** with our Support Team.
 - If not visible, please refresh
- Hours of Live chat are Monday-Friday, 9am-6pm EST
- Agree to the terms of the chat by selecting the “I agree” blue circle
- 6 • Select the **Blue X** to close and exit the live chat room



Create Ticket

7. Create Ticket

- 1 • Select **Create Ticket** to open a Support Ticket with the Roshal Support Team
- 2 • Fill in First/Last Name, your email address and phone number where you may be reached.
 - Name the ticket for your reference
 - Provide a brief description of the issue/reason the ticket is being created
- 3 • **Upload** any file to provide more information relating to the ticket – Only if applicable.
- 4 • Select the **Submit** option to send your ticket to the Support team.
 - An email confirmation will be sent to the email address provided as well as updates to the ticket.



ROSHAL Health™

< BACK

[TEST] Roshal Facility SIGN OUT

Orders

- Order Home
- Service Calendar
- Log Book
- Schedule Shifts

Help

Resources

- Create Ticket **1**
- Release Notes

Create Ticket

IT Support Request

First name * **2**

Last name *

Email address *

Phone number
If you would like to, please provide a phone number so we can reach you by phone as well as email!

Ticket name *

Ticket description *

File upload
Attach screenshots of the issue **3**

Choose File No file chosen

Submit **4**

Support: 888-767-4250

Release Notes



8. Release Notes

- 1 • Select **Release Notes** option to review all enhancement and updates to the Client Portal

The screenshot shows the ROSHAL Health Client Portal interface. On the left, a navigation menu lists 'Orders' (Order Home, Service Calendar, Log Book, Schedule Shifts) and 'Help' (Resources, Create Ticket, Release Notes). The 'Release Notes' item is highlighted with a red circle containing the number '1'. The main content area has a header 'Release Notes' and a search bar with the text 'How can we help you?'. Below the search bar is a breadcrumb trail 'Client Portal > Release Notes'. A sidebar on the right contains links for 'FAQs', 'Support', and 'Release Notes', with 'Release Notes' being the active link. The main content area displays a list of release notes for various versions of the Client Portal, including 'Roshal Health Client Portal Release - Version 2.9.0-20260511' and 'Roshal Health Client Portal Release - Version 2.8.0-20260430'. A 'See more' link is visible at the bottom of the list. The footer contains the ROSHAL Health logo, support information (888-767-4250), and social media icons for Facebook, Instagram, LinkedIn, and a chat icon. The copyright notice 'Copyright © 2025, Roshal Health' is also present.



ROSHAL

Health™