

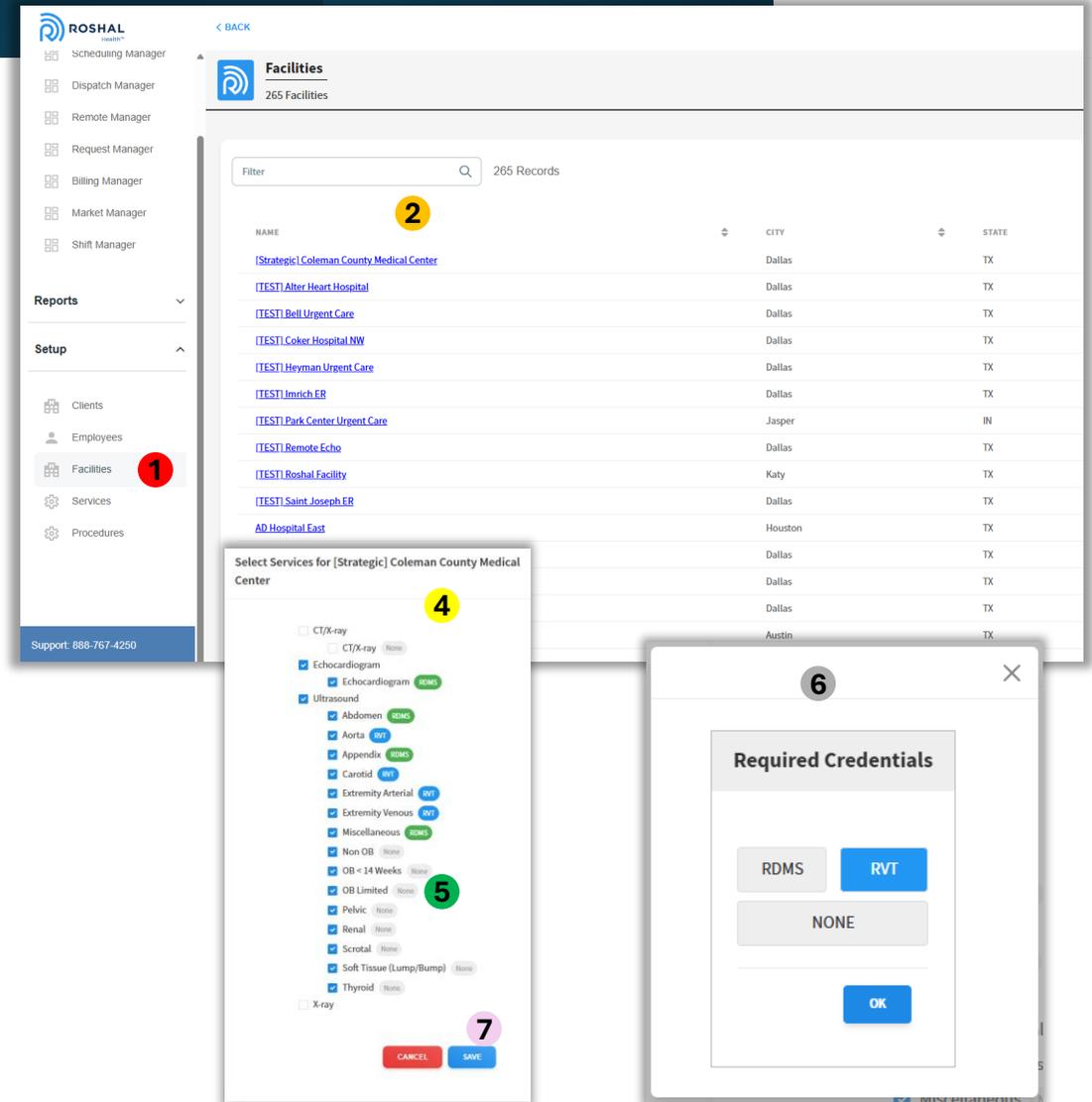
Service Type Functionality Walkthrough

3/25/2025

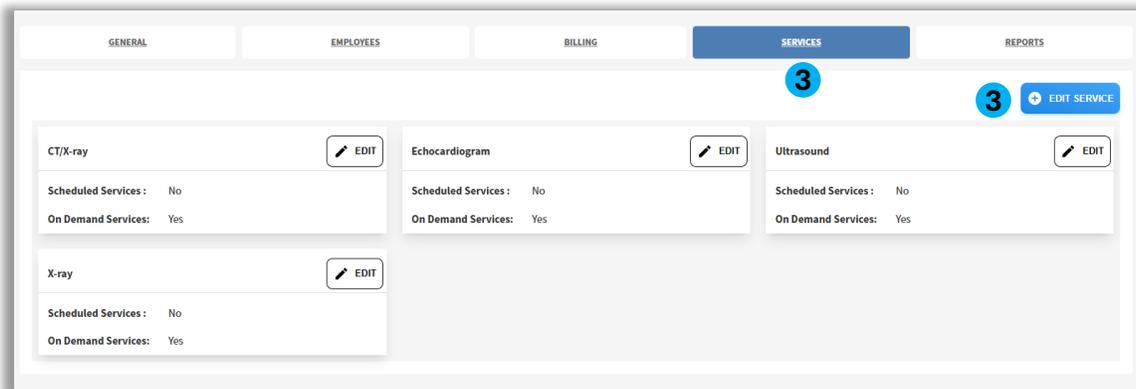
Service Type Functionality

1. Applying Service Type Functionality to a Facility

- 1 • Select **Facilities** from the **Setup Dropdown** menu on the left
 - 2 • **Search** and select your desired facility
 - 3 • Select the **Services** menu option, then click the blue **Edit Service** button
 - 4 • Once selected the **Select Services** pop up will appear
 - 5 • The word **None** will appear next to services that **do not** have a credentialing requirement
 - 6 • Click on **None** to then add in a credentialing requirement (**RVT/RDMS**)
 - 7 • Once completed click **Save**
- **NOTE:** If a facility **requires RVT**, update the corresponding scan with RVT, and **update all other scans with RDMS**; **NO** services should be marked as "**none**."



The screenshot illustrates the ROSHAL Health interface. On the left, a sidebar menu includes 'Facilities' (highlighted with a red circle 1). The main area shows a table of 265 facilities with columns for NAME, CITY, and STATE. A search filter (circle 2) is located above the table. A 'Select Services' pop-up window (circle 4) is overlaid on the table, showing a list of services with checkboxes and credentialing options (RDMS, RVT, None). A 'Required Credentials' dialog box (circle 6) is also shown, with buttons for RDMS, RVT, and NONE. The 'EDIT SERVICE' button in the top right of the main window is also highlighted with a red circle 3.



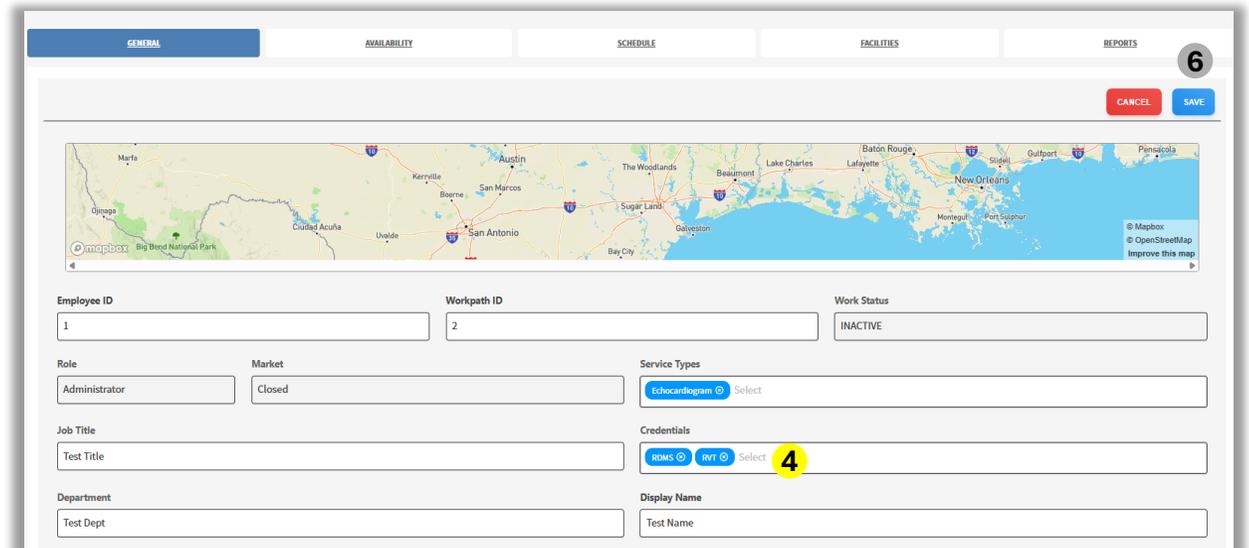
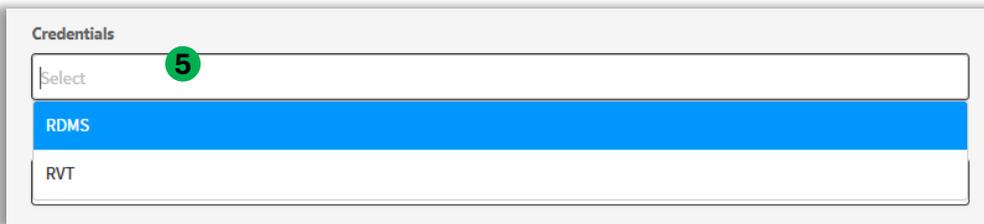
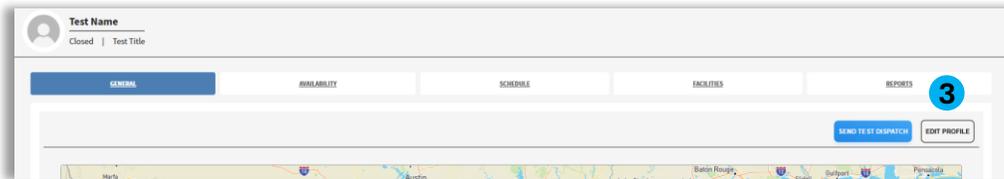
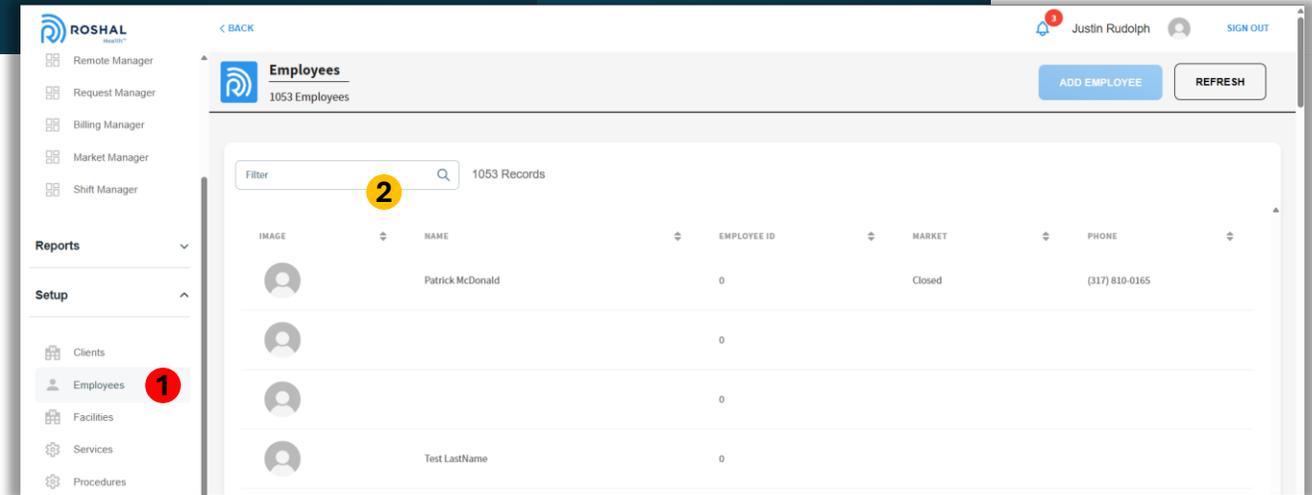
The screenshot shows the 'SERVICES' tab in the ROSHAL Health interface. The 'EDIT SERVICE' button is highlighted with a red circle 3. The table displays the following services and their status:

Service	Scheduled Services	On Demand Services
CT/X-ray	No	Yes
Echocardiogram	No	Yes
Ultrasound	No	Yes
X-ray	No	Yes

Service Type Functionality

2. Applying Credentials to the Employee Profile

- 1 • Select **Employees** from the **Setup Dropdown** menu on the left side of your screen
- 2 • **Search** and select the desired employee
- 3 • Select the **Edit Profile** button on the top right side of your screen
- 4 • From there locate the **Credentials** box and click inside it to begin adding credentials to the employee
- 5 • Select a single or multiple **Credentials** that apply
- 6 • Click **Save** to confirm your changes



Service Type Functionality

3. Facility Credential Dispatch Rules

- If **no credentials** are specified for a facility, **no rules** will be applied
- If the facility services are configured as **credential required**:
 - Dispatch will **only** offer RVT orders to providers with the RVT credential
 - Dispatch will **only** offer RDMS orders to providers with the RDMS credential
 - **Note:** providers can have **both** RDMS and RVT credentials
- If the facility services are configured as credentialed, **AND** the order has both RVT and RDMS required services, dispatch will:
 - Look for a provider that has **both** RVT and RDMS and offer to that provider
 - Look for a provider that has RVT, **if no provider** has RVT, the order will be **escalated**
- If an RVT only provider accepts the order, upon acceptance, dispatch will automatically break out the RDMS required services into a **NEW** order
 - This new order will be dispatched as a new order to providers with RDMS





ROSHAL

Health™