

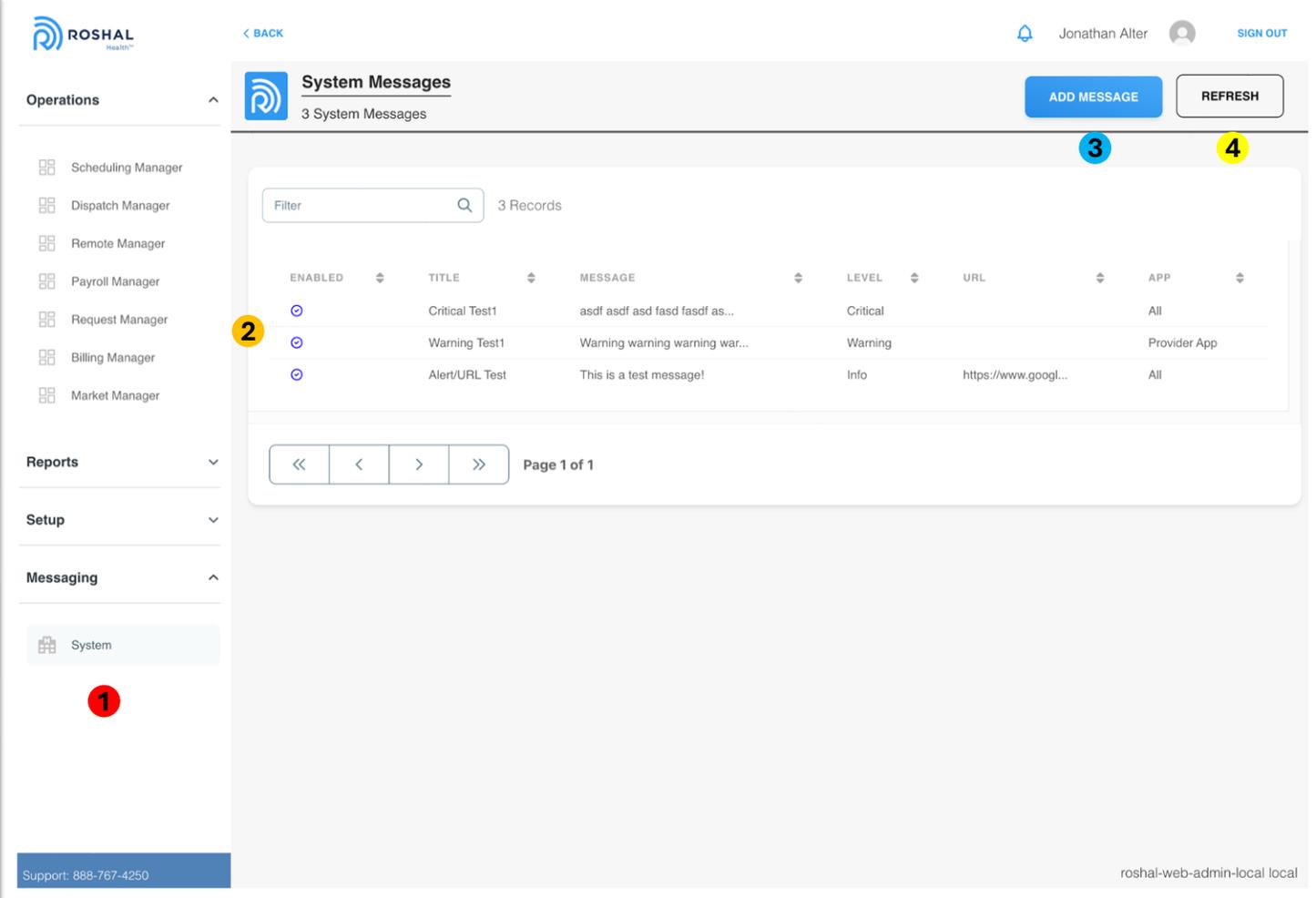
System Messages Walkthrough

2/19/2025

System Messages Update

1. System Messages Overview

- 1 • To navigate to the **System Messages** overview screen, click on **System** in your left side menu bar
- 2 • The overview screen shows all the messages that have been created
 - **Enabled or disabled**
 - **Title and message description**
 - **Message level**
 - **Any URL's attached**
 - **Location of message**
- 3 • Click the **Add Message** button in the top right to create a new message
- 4 • Click the **Refresh** button in top right to update your view



The screenshot displays the ROSHAL System Messages overview screen. The left sidebar contains a menu with the following items: Operations (expanded), Scheduling Manager, Dispatch Manager, Remote Manager, Payroll Manager, Request Manager, Billing Manager, Market Manager, Reports, Setup, and Messaging. The 'System' item under Messaging is highlighted with a red circle labeled '1'. The main content area shows the 'System Messages' header with '3 System Messages' and two buttons: 'ADD MESSAGE' (labeled '3') and 'REFRESH' (labeled '4'). Below the header is a filter input field and a table with 3 records. The table has columns: ENABLED, TITLE, MESSAGE, LEVEL, URL, and APP. The first row of the table is highlighted with a yellow circle labeled '2'.

ENABLED	TITLE	MESSAGE	LEVEL	URL	APP
<input checked="" type="radio"/>	Critical Test1	asdf asdf asd fasd fasdf as...	Critical		All
<input checked="" type="radio"/>	Warning Test1	Warning warning warning war...	Warning		Provider App
<input checked="" type="radio"/>	Alert/URL Test	This is a test message!	Info	https://www.googl...	All

Page 1 of 1

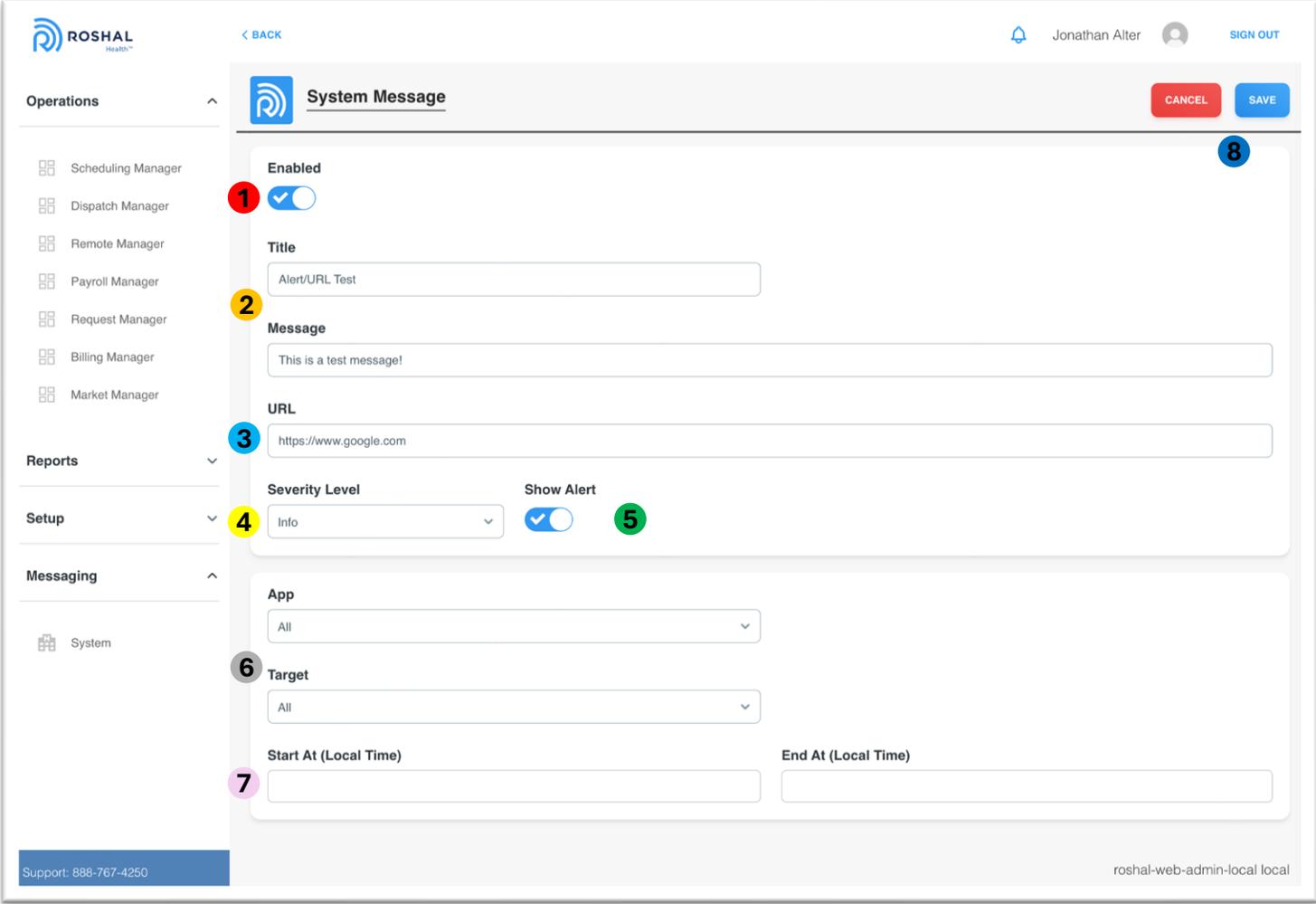
Support: 888-767-4250

roshal-web-admin-local local

System Messages Update

2. Create a System Message

- 1 • Decide if you want the message **Enabled** (users will see it) or **Disabled** (users can't see it)
 - **Disabled** also allows the message to be saved as a template incase you want to use it later
- 2 • Add a **Title** and **Message**
- 3 • Add a **URL** if you want others to be able to click on the message and navigate them to the specified website
- 4 • Add the **Security Level**
 - Critical (Red Alert) – very important
 - Warning (Yellow Warning) – mild importance
 - Info (Blue Info) – simply informational
- 5 • **Show Alert** signifies if the message will pop up on other users' screen as an "alert"
- 6 • Select the **App** location where the message appears and the users it **Targets**
- 7 • Add in the **Start Time** and **End Time** for when the message will be shown to others and when it will stop being seen
- 8 • **Save** your message once completed or **Cancel** it



The screenshot shows the ROSHAL System Message configuration page. The interface includes a sidebar with navigation options: Operations (Scheduling Manager, Dispatch Manager, Remote Manager, Payroll Manager, Request Manager, Billing Manager, Market Manager), Reports, Setup, and Messaging (System). The main content area is titled "System Message" and contains the following fields and controls:

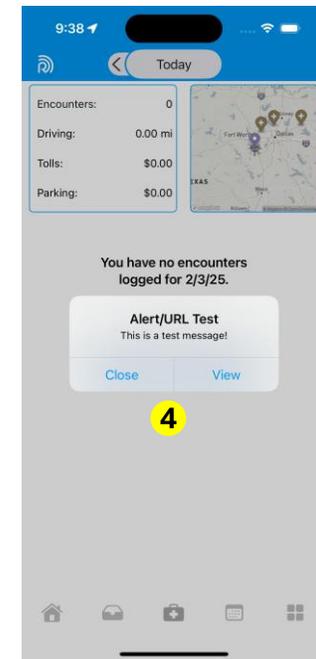
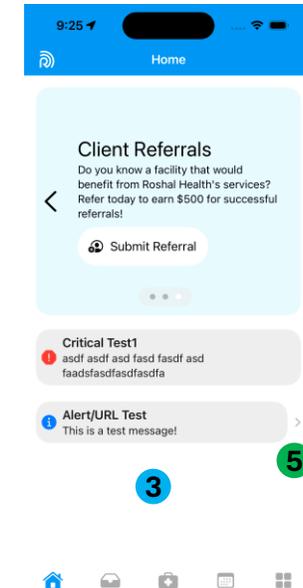
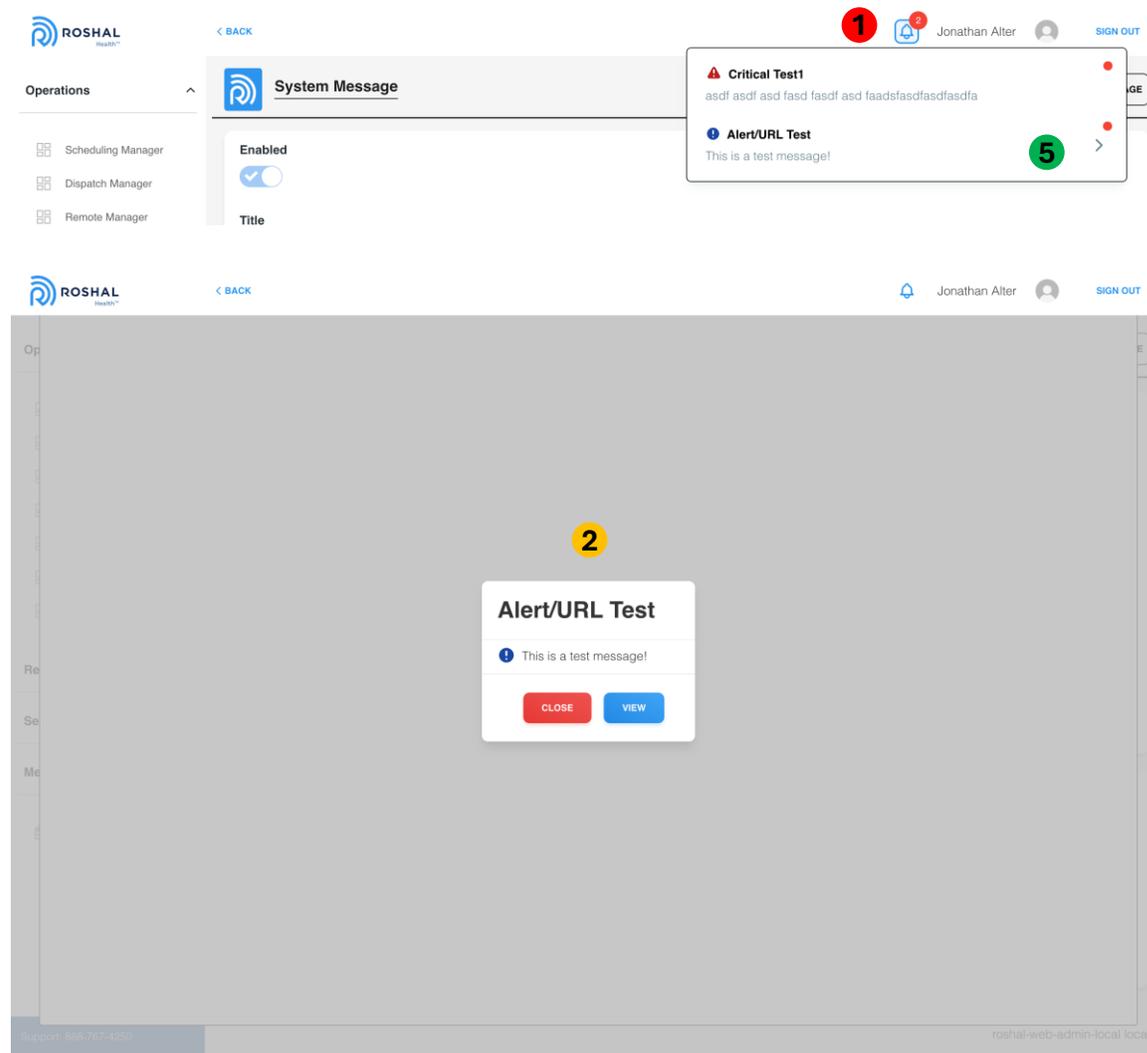
- Enabled:** A toggle switch (1) currently set to "On".
- Title:** A text input field (2) containing "Alert/URL Test".
- Message:** A text input field (2) containing "This is a test message!".
- URL:** A text input field (3) containing "https://www.google.com".
- Severity Level:** A dropdown menu (4) set to "Info".
- Show Alert:** A toggle switch (5) currently set to "On".
- App:** A dropdown menu (6) set to "All".
- Target:** A dropdown menu (6) set to "All".
- Start At (Local Time):** An empty time input field (7).
- End At (Local Time):** An empty time input field (7).

At the top right of the form, there are "CANCEL" and "SAVE" buttons (8). The bottom of the page shows "Support: 888-767-4250" and "roshal-web-admin-local local".

System Messages Update

3. System Messages Look and Feel

- 1 • On the **Admin Portal** the messages will appear in your notifications
- 2 • If **Show Alert** enabled, it will pop up as an “alert”
- 3 • On the **Provider App** the messages will appear on the home screen
- 4 • If **Show Alert** enabled, it will pop up as an “alert”
- 5 • An **Arrow** next to a message signifies it has a **URL** you can click on





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