

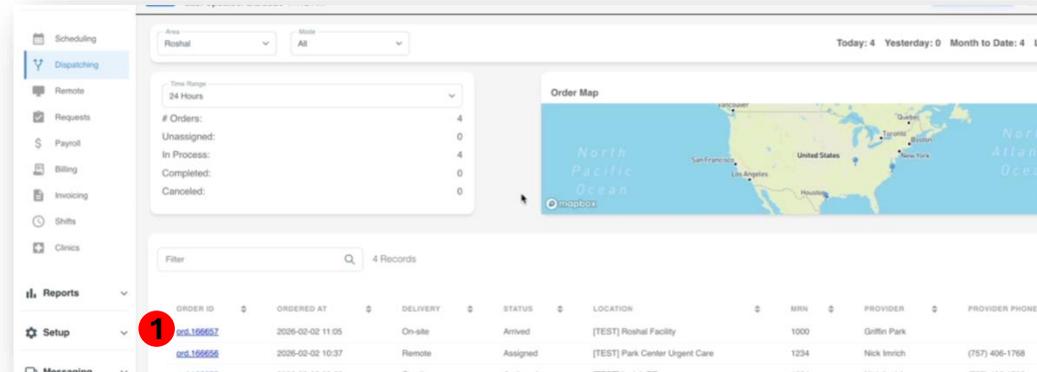
Provider Estimated Arrival Time

Date: 2/3/26

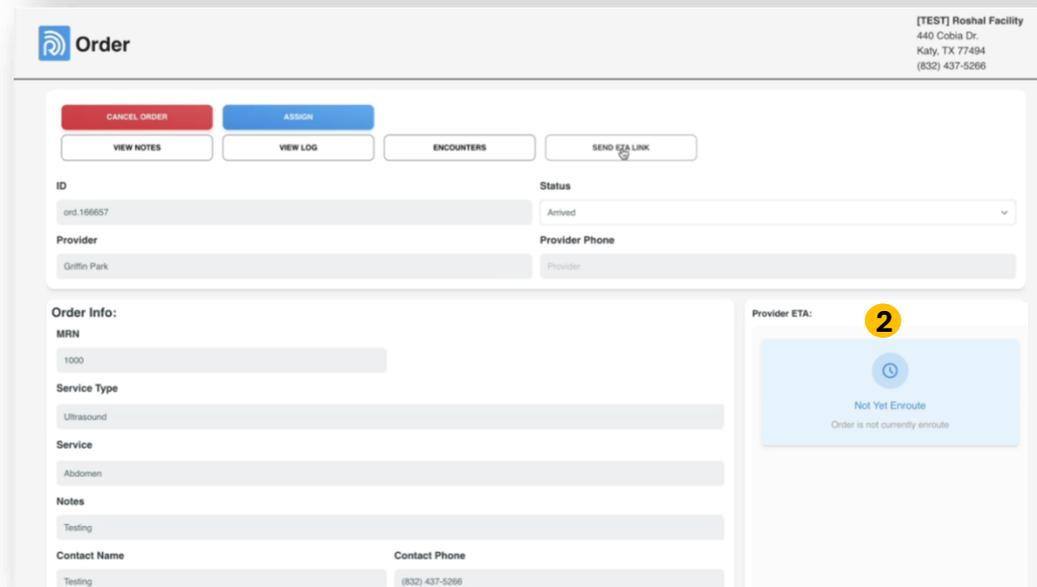
Viewing Provider ETA

1. Viewing Provider ETA

- 1 • Click inside your order to navigate to the **Order** screen.
- 2 • From here you will see an updated view that now shows the **Provider ETA** on the right side of your screen.
 - This section auto refreshes every 30 seconds with live updates.
- 3 • Once the provider marks themselves as **Enroute** this area will automatically update. You have access to:
 - Their geo-locational data with live tracking.
 - A map showing their route to your facility.
 - An estimated arrival time based on the distance and route they are taking.
- 4 • Once the provider arrives, the new **Provider ETA** will update visually and let you know.



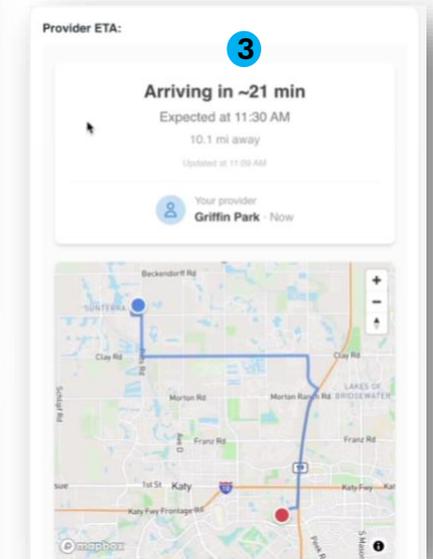
ORDER ID	ORDERED AT	DELIVERY	STATUS	LOCATION	MRN	PROVIDER	PROVIDER PHONE
ord.166652	2026-02-02 11:05	On-site	Arrived	[TEST] Roshal Facility	1000	Griffin Park	
ord.166656	2026-02-02 10:37	Remote	Assigned	[TEST] Park Center Urgent Care	1254	Nick Inovich	(757) 406-1768



Order [TEST] Roshal Facility
440 Cobia Dr.
Katy, TX 77494
(832) 437-5266

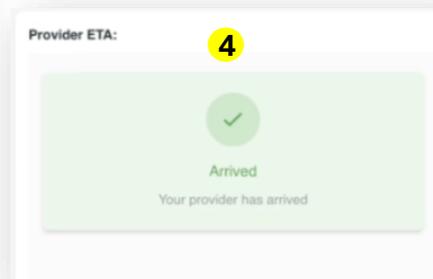
Order Info:
MRN: 1000
Service Type: Ultrasound
Service: Abdomen
Notes: Testing
Contact Name: Testing
Contact Phone: (832) 437-5266

Provider ETA: 2
Not Yet Enroute
Order is not currently enroute



Provider ETA: 3
Arriving in ~21 min
Expected at 11:30 AM
10.1 mi away
Updated at 11:00 AM
Your provider: Griffin Park - Now

Map showing route to [TEST] Roshal Facility.



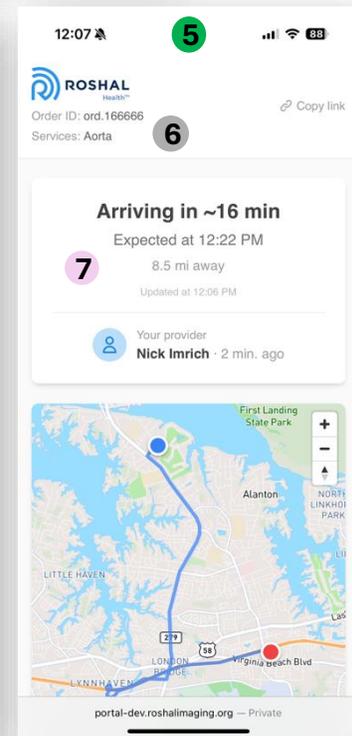
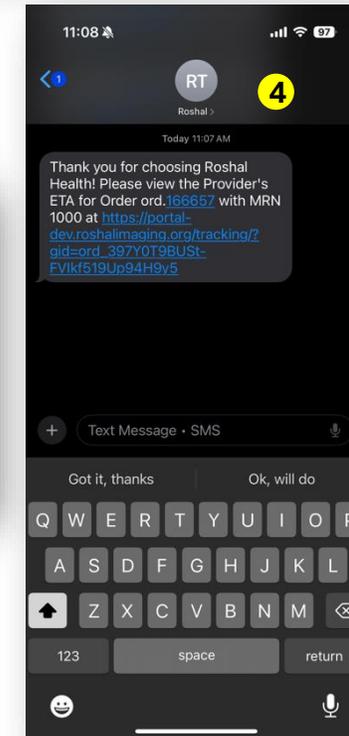
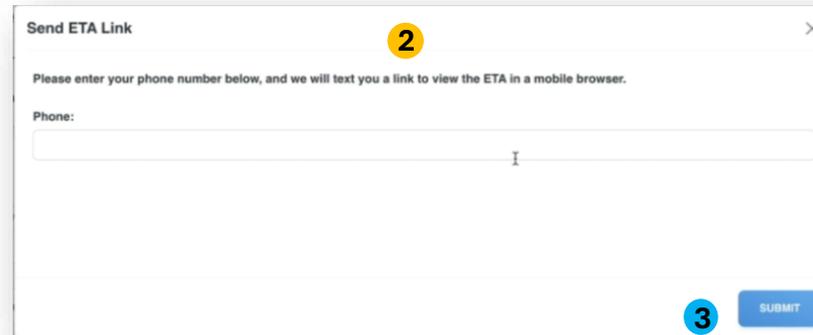
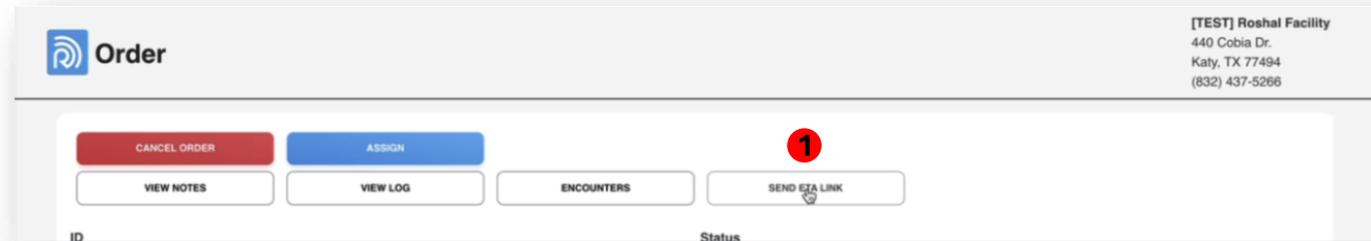
Provider ETA: 4
Arrived
Your provider has arrived

Sharing Provider ETA Link

1. Sharing Provider ETA Link

- You also have the option to **Share the provider ETA link** with anyone.

- Click the **Send ETA Link** button in the top middle of your screen.
- A popup will appear that prompts you to enter in a **phone number**.
- Once entered, press **submit**.
- A **text message** will be sent to the phone number provided, with a link for them to click on.
- Upon clicking the link, the same **Provider ETA view** will be present. Additionally, this view contains:
 - The Order ID and Service Type in the top left corner.
 - The arrival/provider info and the map.





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