

Client Portal Walkthrough

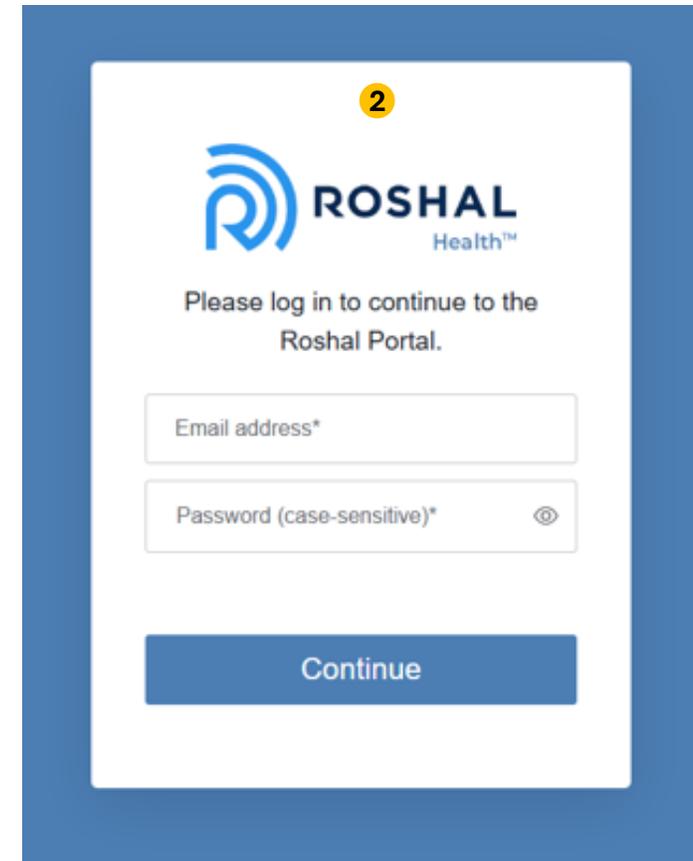
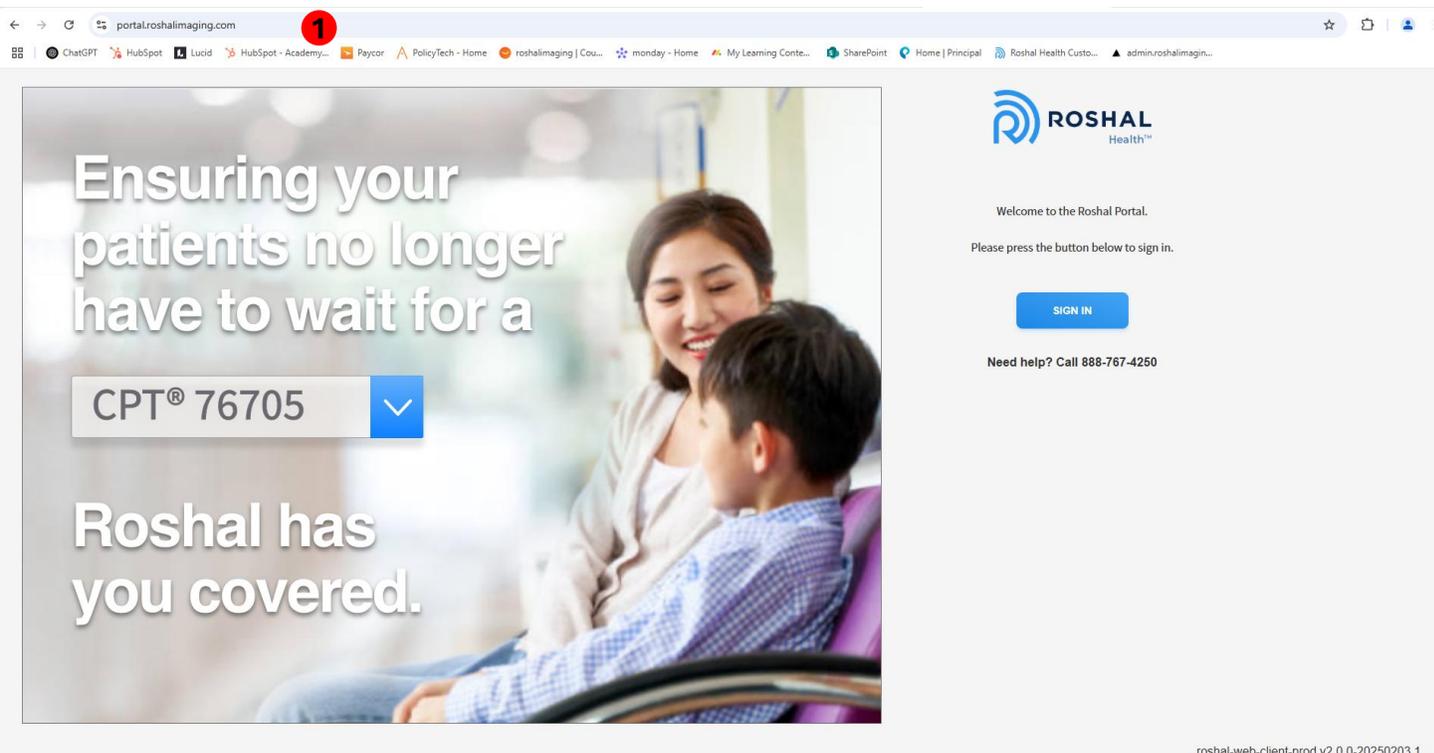
2/28/2025

Client Portal



1. Sign In

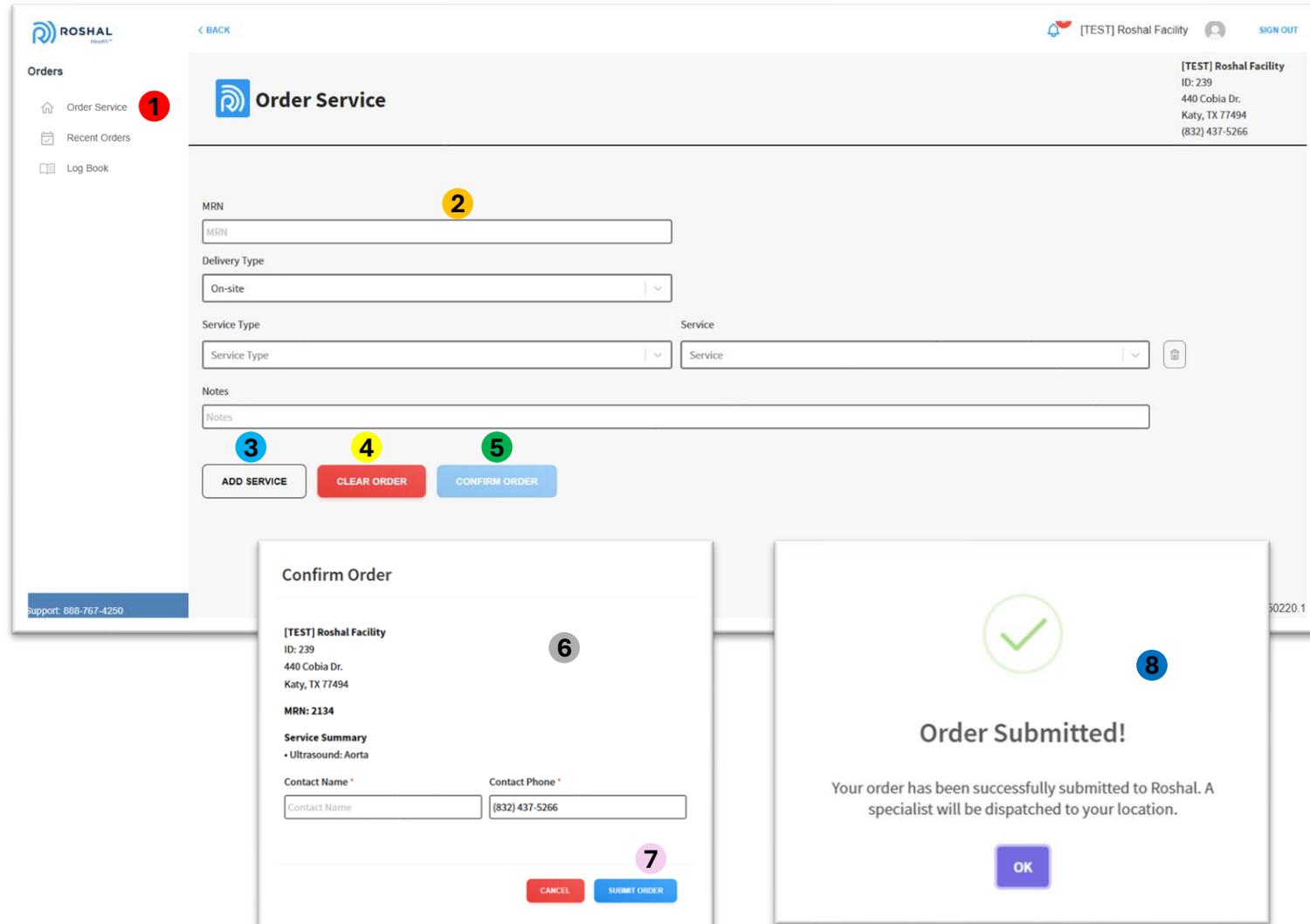
- 1 • Visit the Client Portal website
 - <https://portal.roshalimaging.com>
- 2 • Enter your email address and password (provided by Roshal)



Client Portal

2. Order Service

- 1 • To place an order for a specific service, navigate to the **Order Service** tab on your left side menu
- 2 • Enter in the necessary information
 - **MRN**
 - **Delivery Type** (on site or remote)
 - **Service Type** (Ultrasound, ECHO, etc)
 - **Service** (Service related to service type)
 - Any additional **Notes**
- 3 • Click **Add Service** to add additional services to your order
- 4 • Click **Clear Order** to erase the information you entered
- 5 • Click **Confirm Order** to place it
- 6 • **Confirm** order details and add in a **Contact Name**
- 7 • Click **Submit Order**
- 8 • Once the order is **successfully** placed a popup will confirm this



The screenshot displays the Roshal Client Portal's 'Order Service' interface. The top navigation bar includes the Roshal logo, a 'BACK' button, and user information for '[TEST] Roshal Facility' with a 'SIGN OUT' link. A left sidebar menu shows 'Orders' with sub-items: 'Order Service' (highlighted with a red circle 1), 'Recent Orders', and 'Log Book'. The main content area is titled 'Order Service' and contains a form with the following fields: 'MRN' (input field with a yellow circle 2), 'Delivery Type' (dropdown menu with 'On-site' selected), 'Service Type' (dropdown menu with 'Service Type' selected), and 'Service' (input field with a trash icon). Below these fields is a 'Notes' text area. At the bottom of the form are three buttons: 'ADD SERVICE' (blue circle 3), 'CLEAR ORDER' (red circle 4), and 'CONFIRM ORDER' (blue circle 5). A blue support bar at the bottom left shows 'Support: 888-767-4250'. Two popups are overlaid on the bottom right. The first, titled 'Confirm Order', shows facility details (ID: 239, 440 Cobia Dr., Katy, TX 77494), MRN: 2134, and Service Summary: Ultrasound: Aorta. It has input fields for 'Contact Name' and 'Contact Phone' (with '(832) 437-5266' pre-filled) and buttons for 'CANCEL' and 'SUBMIT ORDER' (with a pink circle 7). The second popup, titled 'Order Submitted!', features a green checkmark icon (with a blue circle 8), the text 'Order Submitted!', and a message: 'Your order has been successfully submitted to Roshal. A specialist will be dispatched to your location.' with an 'OK' button.

Client Portal



3. Recent Order

- 1 • To view all your recently placed orders and their pertaining information, navigate to the **Recent Orders** tab on your left side menu
- 2 • View the **Order Date, MRN, Assigned To, etc**
- 3 • **Status** shows you if the provider is:
 - Assigned the order
 - Enroute to the facility
 - Arrived
 - Started the service
 - Completed the service
 - Canceled
- 4 • Click **New Order** to place a new order through the **Order Service** view
- 5 • Click **Refresh** to update the information of a current order (status)
- 6 • **Filter Search** to find specific orders
- 7 • Click inside of the **Order** to view more details
- 8 • **Cancel** the order here if needed
- 9 • Provide a **Reason**

The screenshot displays the ROSHAL Client Portal interface. The top navigation bar includes the ROSHAL logo, a 'BACK' button, and user information for '[TEST] Roshal Facility' with a 'SIGN OUT' link. The main content area is titled 'Recent Orders' and features a left-hand navigation menu with 'Order Service', 'Recent Orders' (highlighted with a red circle 1), and 'Log Book'. The 'Recent Orders' section contains a table with columns for 'ORDER ID', 'ORDERED AT', 'DELIVERY', 'MRN', 'STATUS', 'ASSIGNED TO', 'ASSIGNEE PHONE', 'ORDERED BY', and 'ORDERER PHONE'. Two records are shown: one for 'ord_166188' (Service Complete) and one for 'ord_166187' (Canceled). A 'Filter' search bar is located above the table. Below the table are navigation controls and a 'Page 1 of 1' indicator. At the bottom of the 'Recent Orders' section are two buttons: 'NEW ORDER' (highlighted with a yellow circle 4) and 'REFRESH' (highlighted with a green circle 5). Below this is the 'Service Order' detail view for order 'ord_166191', showing fields for ID, MRN, State, Dispatchable, Service Type, Service, Notes, Contact Name, and Contact Phone. A 'Cancel Order' modal is open, asking 'Are you sure you want to cancel order ord.166190?' and providing a dropdown menu for 'Please select a reason for cancellation:'. The modal has 'BACK' and 'CANCEL ORDER' buttons. A red circle 9 highlights the 'Reason' dropdown. At the bottom of the 'Service Order' view are two buttons: 'CANCEL ORDER' (highlighted with a red circle 8) and 'SEE RECENT ORDERS'.

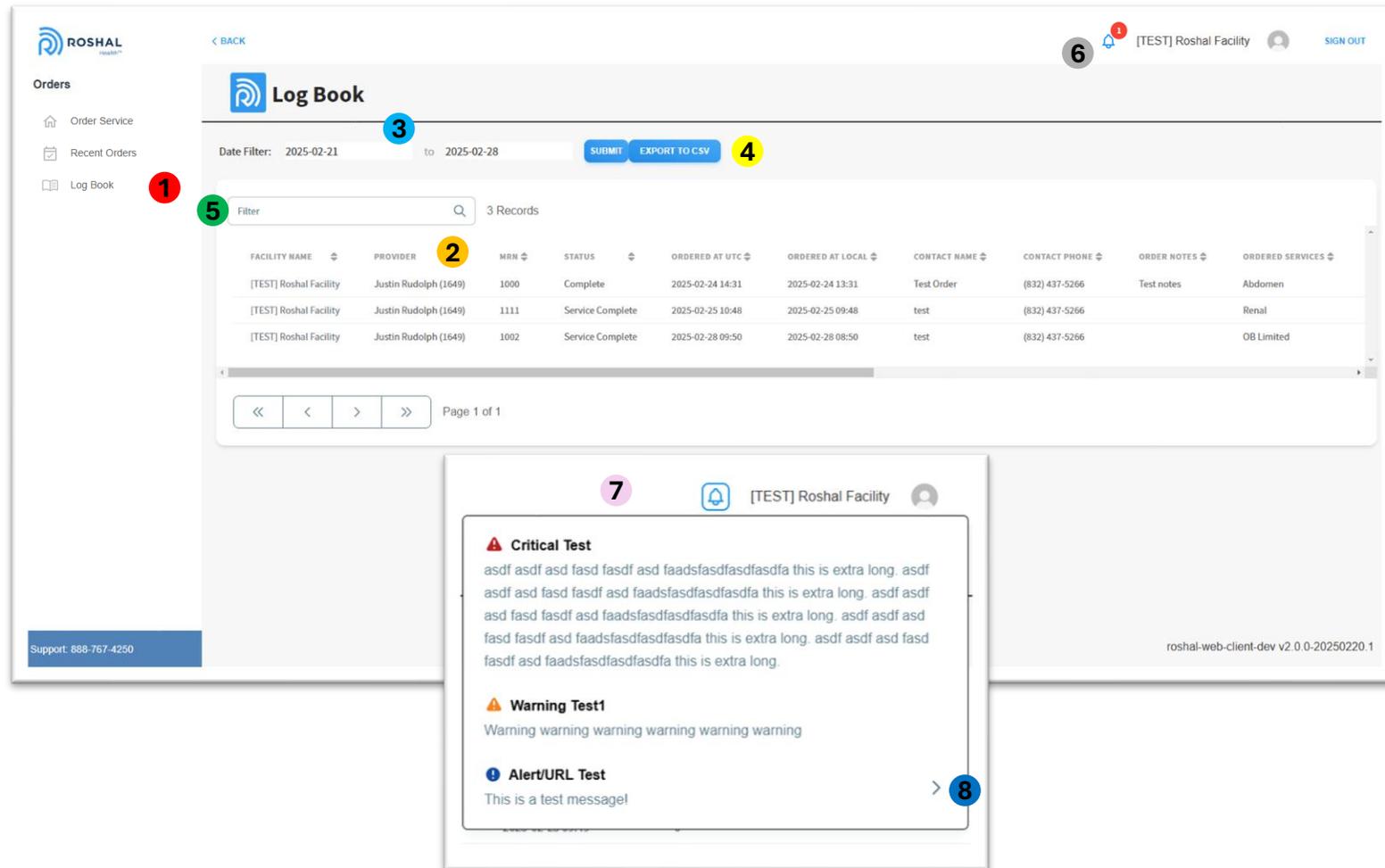
Client Portal

4. Log Book

- 1 • To view all your past placed orders and their pertaining information, navigate to the **Log Book**, tab on your left side menu
- 2 • View order information - **Provider, MRN, Order Date**, etc
- 3 • Select the **Date Filter** to view past orders in a certain date range, then click **submit**
- 4 • **Export** your past orders to a **CSV File**
- 5 • **Filter Search** to find specific orders

5. Notifications

- 6 • To view **system notifications** and alerts click on the **bell icon** in the top right corner
- 7 • From here you can view your **system notifications**
 - **Critical Alerts**
 - **Warnings**
 - **Informational**
- 8 • If a notification has an **arrow** on the right, it can be clicked on and will navigate you to the **URL** attached



The screenshot displays the Roshal Client Portal interface. On the left, a sidebar menu shows 'Orders' with sub-items 'Order Service', 'Recent Orders', and 'Log Book'. The 'Log Book' tab is selected. The main content area shows a 'Log Book' header with a date filter set to '2025-02-21 to 2025-02-28'. Below the filter are 'SUBMIT' and 'EXPORT TO CSV' buttons. A search filter box is present above a table of 3 records. The table columns include Facility Name, Provider, MRN, Status, Ordered at UTC, Ordered at Local, Contact Name, Contact Phone, Order Notes, and Ordered Services. A notification panel is open in the foreground, showing three types of alerts: 'Critical Test', 'Warning Test1', and 'Alert/URL Test'. The 'Alert/URL Test' notification includes a right-pointing arrow.

FACILITY NAME	PROVIDER	MRN	STATUS	ORDERED AT UTC	ORDERED AT LOCAL	CONTACT NAME	CONTACT PHONE	ORDER NOTES	ORDERED SERVICES
[TEST] Roshal Facility	Justin Rudolph (1649)	1000	Complete	2025-02-24 14:31	2025-02-24 13:31	Test Order	(832) 437-5266	Test notes	Abdomen
[TEST] Roshal Facility	Justin Rudolph (1649)	1111	Service Complete	2025-02-25 10:48	2025-02-25 09:48	test	(832) 437-5266		Renal
[TEST] Roshal Facility	Justin Rudolph (1649)	1002	Service Complete	2025-02-28 09:50	2025-02-28 08:50	test	(832) 437-5266		OB Limited

Support: 888-767-4250

roshal-web-client-dev v2.0.0-20250220.1



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